



Our vision for our future

Integrated business plan (IBP) 2014-2019: Summary





Our vision for our future
Integrated Business Plan 2014-2019: Summary

Introduction



Our vision for our future

Integrated Business Plan 2014-2019: Summary

Our Trust Profile




EMAS on the move



East Midlands Ambulance Service **NHS**
NHS Trust

Healthcare on the move

 @EMASNHSTrust



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Our Strategy



Our Vision



To play a leading role in the provision, facilitation and transformation of clinically effective urgent and emergency care delivered by highly skilled, compassionate staff, proud to work at the heart of their local community.



That means we will provide:

- the best care;
- of the highest quality; and
- in the most efficient way

to the people in the East Midlands who need urgent or emergency treatment and care.



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Our Vision





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Our Service Developments



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Our Clinical and Quality Strategy



Our Clinical and Quality Strategy

23 December 2014

2352 calls into our control centre

**257 dealt with over the telephone
(hear and treat)**

**1846 received face to face response
(see and treat)**

41% treated and able to stay at home



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Our Clinical and Quality Strategy



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Our Clinical and Quality Strategy





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Our People



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Our People Strategy



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Our Fleet



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Fleet Services Strategy



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Fleet Services Strategy





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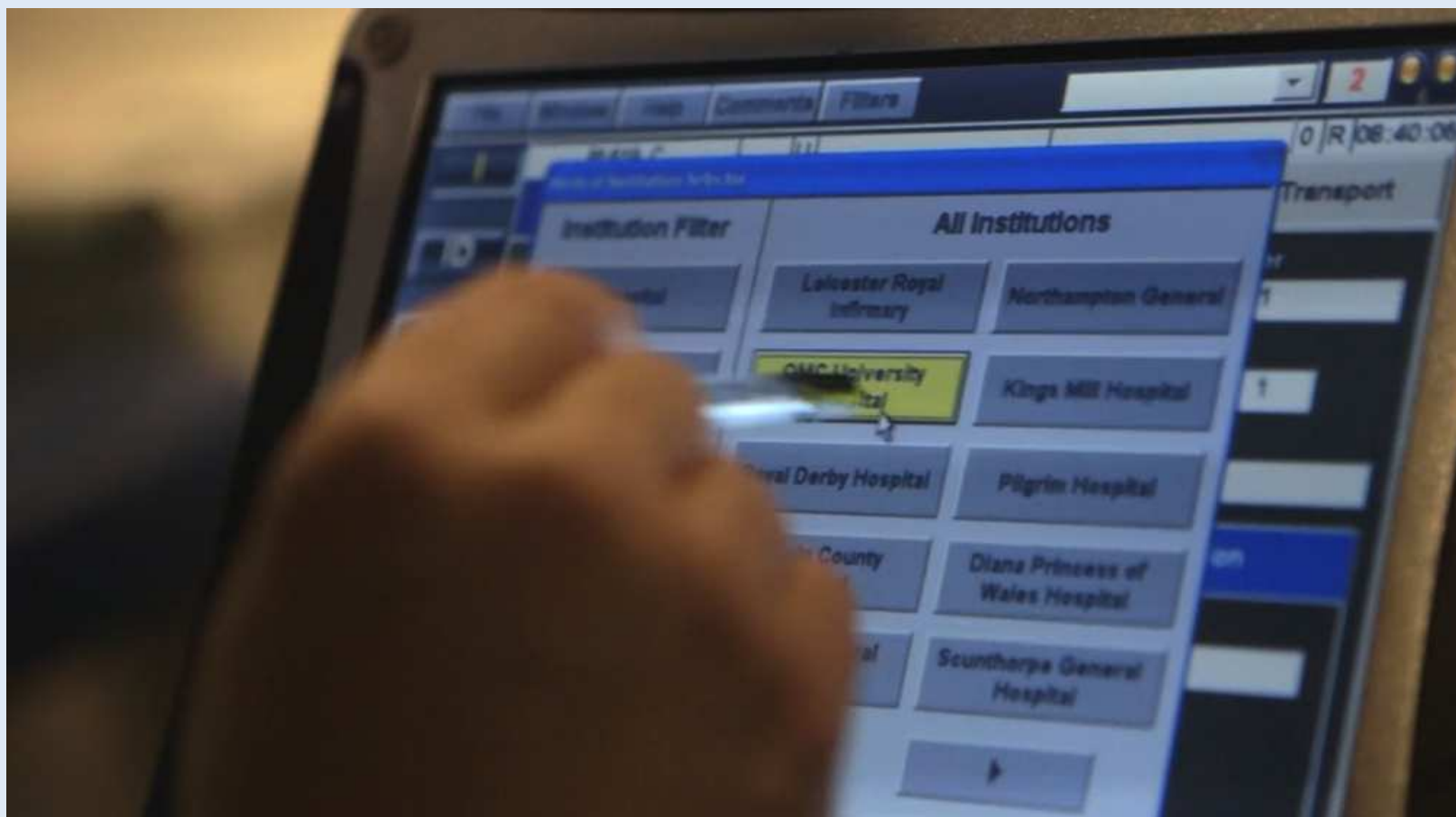
Our IM&T Strategy



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Our IM&T Strategy

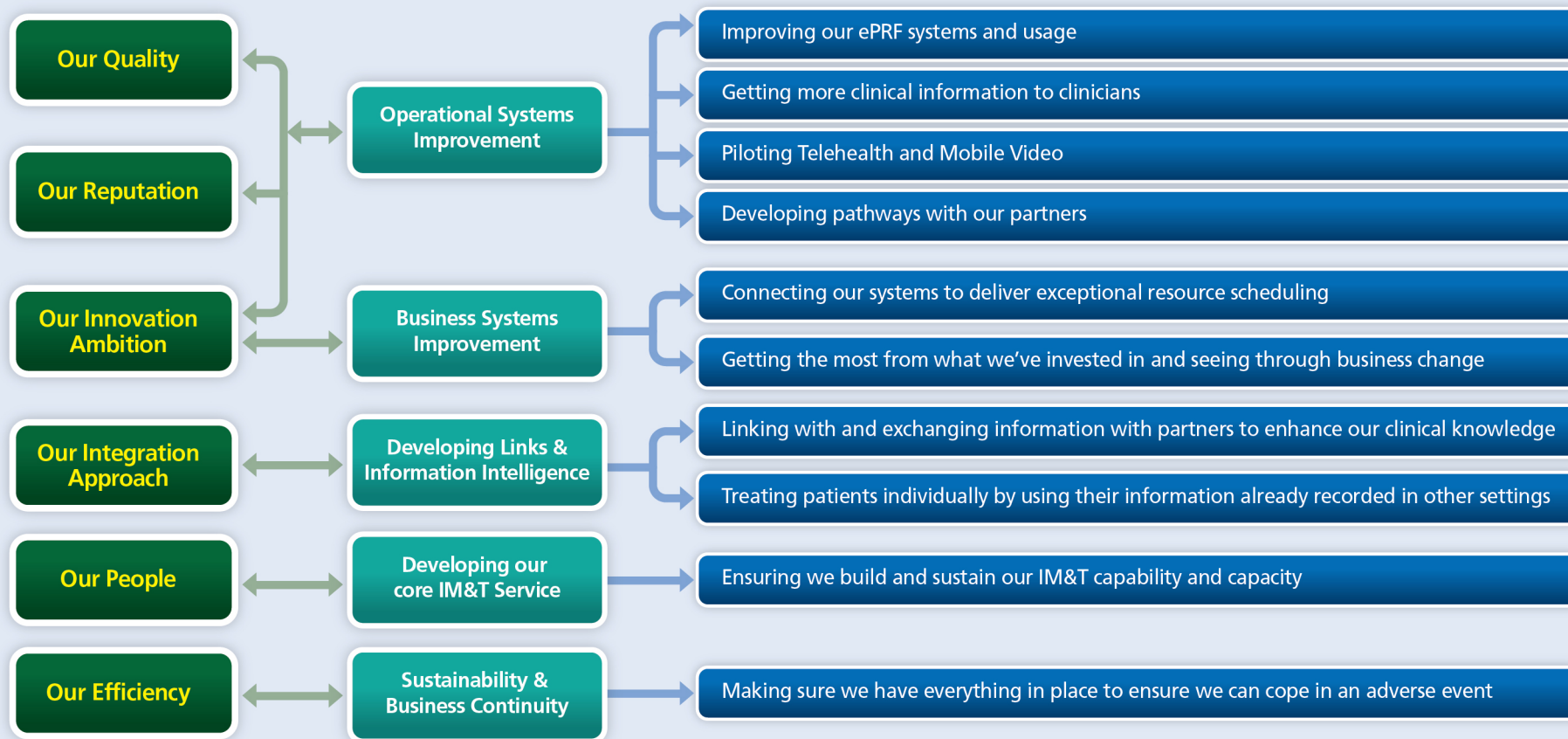




Our IM&T Strategy

Trust Objectives

Supported by our IM&T Strategy & Vision





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Our Estate



Our Estate





Our Estate





What could EMAS look like in five years?

- Robust delivery of core performance and clinical indicators
- Centre of the urgent and emergency care system
- 24/7 multi-professional approach
- Fully engaged partner across the health and social care system
- Engaged in the development and provision of admission avoidance services to support unnecessary conveyance
- Community based provider, and partner, of mobile urgent and emergency healthcare, fully integrated within urgent care networks (*ie 'ambulance' not in the organisation's name*)
- Reaching our potential