

**1 October 2020****Agenda Item: 8****REPORT OF THE CORPORATE DIRECTOR, PLACE****HIGHWAYS WINTER SERVICE 2020-2021****Purpose of the Report**

1. To seek endorsement of the procedures associated with provision of the Winter Maintenance Service and the preparation for Winter 2020/21.

**Information****Background to Service**

2. The Highways Act 1980 places a duty of care upon Highway Authorities “to ensure, as far as reasonably practicable, that safe passage along a highway is not endangered by snow or ice”. It also states that it is a duty to remove obstructions arising from an accumulation of snow on the highway. The Council meets these statutory duties through the provision of both a planned and reactive winter service, which meets the national standards that are set out in the Code of Practice: Well Managed Highway Infrastructure (October 2017) and associated documents.
3. Currently, two key documents provide the basis of the service delivered to the public by the County Council in response to winter weather, these are:
  - **Highway Network Management Plan**, which sets out the policies associated with the provision of the winter service.
  - **Winter Service Plan** sets out the County Council’s policies, operational arrangements, procedures, routes, equipment associated with delivering the highway winter maintenance services.
4. In accordance with the above documents and the Code of Practice: Well Managed Highway Infrastructure, each year the Council publishes on its web site information about the winter service including the routes where precautionary gritting is undertaken and general advice to the travelling public and to motorists.
5. The overall size of the County Council’s gritting network is considered good given the geography of the County and currently 35% (approx. 1,712km) of the network is treated as precautionary measure. This compares with the audit commission’s recommendation of 24%-38% treated network length.

6. Via EM Ltd. will make and circulate the daily gritting decision by e-mail to all Members and interested stakeholders, NCC communications team will use this information to inform all other parties through the County Council's website and social media.
7. All Members of the County Council are provided with a document which explains winter service arrangements in October/November of each year. This document includes useful information, advice, contact telephone numbers for constituents and specific contact information for Members only. This document is being updated for the coming season in conjunction with the County Council communications team and will be published shortly.

### **Service Improvements and Changes for the 2020/21 Winter Season**

8. Via EM Ltd are currently undertaking a procurement exercise to purchase a replacement vehicle tracking and navigation system for Nottingham's fleet of gritters.
9. The new system will be web-based and will allow driver performance to be monitored more effectively because it will be possible to produce reports with greater ease. All the functionality of the previous GPS system will be replicated i.e. the ability to monitor the whereabouts of each vehicle centrally during the gritting operations and to record time, location, gritting activity, vehicle speed etc. The new system will also provide real time 'in-cab' route guidance that will enhance the resilience of our winter service operations because it will allow drivers to complete routes, they may be unfamiliar with. All vehicles are also equipped with on-board CCTV system.
10. The County Council is working with Via EM Ltd. to establish a programme of weather station refurbishments and upgrades which includes replacing sensors and adding CCTV cameras to the stations which currently lack them. The weather stations on the B6045 in Blyth and the A606 in Tollerton were recently refurbished as part of this programme and these improvements will support the quality of forecasting information available to the winter service decision makers.

### **Decision Making Process**

11. Precautionary gritting runs are undertaken where the forecast road surface temperatures are predicted to fall below zero degrees centigrade.
12. The daily forecast is issued around midday by weather forecast service provider. This is interrogated and the gritting decision made which will take into account predicted temperatures, rainfall, and timings. In the event of a marginal or extraordinary forecast, another member of staff having received the appropriate training will verify the decision.
13. In addition to the forecast, Ice Prediction software will be utilised which will show in graphical form the predicted road surface temperatures and road surface condition. This will be monitored throughout the forecast period.
14. The gritting instruction is issued by email and the gritting shift organised as necessary. From 20:00hrs each night the weather forecast is verified.
15. The weather forecast service provider will make any amendment to the forecast. In severe weather, salting treatment will be extended to Priority 2 Routes as resources allow once Priority 1 Routes are in a satisfactory and passable condition.
16. Snow fall of less than 25mm will normally be treated with precautionary salting rather than ploughing. Where moderate snowfall occurs (25mm-100mm), consideration will be given to

ploughing. Lower amounts will usually be treated by slush blades fitted to gritting vehicles. This can be supplemented by additional lorry mounted ploughs where conditions dictate. During heavy snowfall (>100mm), gritting routes will be augmented by additional ploughs. Only once main routes are passable will resources be transferred to other parts of the network.

## **Preparation for the Winter of 2020/21**

17. Arrangements are being made for Parish and District Councils to be supplied with a quantity of rock salt in advance of the winter season to allow for some local resilience to amenity infrastructure and self-help among local communities.
18. The County Council currently has approximately 18,000 tonnes of grit available, this is more than the amount used in an average winter and 7,000 tonnes more than the nationally recommended stock levels specified in the Code of Practice. The Code recommends that Highway Authorities should hold sufficient salt stocks at the beginning of the winter season to deliver 12 days or 48 gritting 'runs', which for Nottinghamshire equates to 10,000 tonnes. As a consequence, the Council is in an excellent position to respond, operate and maintain around-the-clock treatment in severe weather conditions. Salt supplies will be replenished over the winter period as required.
19. Via EM Ltd.'s frontline gritter drivers operate on a night-shift basis from the beginning of November through to the end of March each year in order to provide a guaranteed flexible response to differing weather conditions. The drivers are supported and coordinated by a night controller who monitors the weather conditions from the forecast provided by the weather service forecast provider and through a bespoke arrangement that includes data from the Council's own weather stations, located at:
  - A606 Tollerton
  - A611 Coxmoor
  - A60 Costock
  - A631 Beckingham
  - B6045 Blyth
  - A614 Perlethorpe
  - A614 Burntstump
  - A608 Annesley
  - Mapperley Top
20. In addition, the Council has shared access to four weather stations owned by other authorities, located at:
  - A1 Claypole
  - A57 Newton
  - A453 Clifton
  - A52 Saxondale

21. All drivers are trained and assessed annually to achieve the City and Guilds qualification in Winter Maintenance Operations. All winter action decision makers will undertake training to fully understand forecasts provided by the weather forecast service provider. In addition, all decision makers have completed the IHE Professional Certificate in Winter Service which is now the benchmark qualification amongst practitioners. All decision makers have between 5 and 27 years' experience in the role.
22. The impact of COVID-19 upon gritting works is expected to be minimal because the requirement for additional operatives will be reduced by the introduction of the vehicle tracking and navigation system currently being procured. If a situation does occur where it is necessary to have an additional person in a gritter, this will be mitigated by the application of Via EM Ltd.'s COVID-19 risk assessment which introduces control measures which allow more than one person to occupy a vehicle.
23. Operations take place from four depots Countywide in Gamston, Markham Moor, Bilsthorpe and Newark. The County Council has a fleet of 30 gritting lorries – *three of which have been purchased this year to replace older vehicles* – this ensures there is adequate availability throughout the season to cover the 23 routes. In addition, there are two towable gritting units which can be mobilised during severe weather.
24. 1,406 grit bins are located across Nottinghamshire providing a resource to enable members of the public to self-help in the event of snow and ice. These bins are placed at highway junctions, where there is a steep gradient or in heavily pedestrian traffic areas, predominantly on roads not subject to routine precautionary gritting. The grit bins are inspected and refilled at the beginning of each season and maintained throughout the winter.
25. Communications strategy is agreed between Via EM Ltd., highways officers and communications teams at the start of each season, this includes details about operational arrangements, publication of key facts & figures, out of hours contact numbers and contact with local media. During the winter communications are managed through Council's communication team using social media to advise on conditions and activities.

### **Winter Service Plan for 2020/21**

26. The County Council and Via EM Ltd. are completing their preparations and will stand ready for the forthcoming winter maintenance season, these preparations included undertaking the annual review of the Winter Service Plan which determined that no substantive changes are required for 2020/21.

### **Other Options Considered**

27. Ensuring, as far as reasonably practicable, that safe passage along a highway is not endangered by snow and ice is a statutory duty under section 41(1A) of the Highways Act 1980. Removing any obstructions arising from an accumulation of snow on the highway is also a statutory duty under section 150 of the Highways Act 1980. As such the County Council as highway authority is responsible for the fulfilment of these duties.

### **Reason/s for Recommendation/s**

28. The manner in which the service is provided, the routes, operational, management and recording arrangements have been developed over a number of years and reflect current industry best guidance. Whilst the highway officers continue to review operations and routes

no significant alternative options for the delivery of the service are considered suitable at this time.

## **Statutory and Policy Implications**

29. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

## **Financial Implications**

30. The Highway Winter Service is funded from the Highways Revenue Budget which has already been approved.

## **RECOMMENDATION/S**

It is recommended that Committee:

- 1) Endorses the procedures and communications arrangements - *set out in this report* - which will ensure Nottinghamshire's highway winter service is fully prepared to meet the challenges of the forthcoming winter season
- 2) Consider how they wish to monitor the actions / issues contained within this report.

**Adrian Smith**  
**Corporate Director, Place**

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## **Constitutional Comments (SJE – 09/09/2020)**

31. This decision falls within the Terms of Reference of the Communities & Place Committee to whom responsibility for the exercise of the Authority's functions relating to the planning, management and maintenance of highways (including traffic management) has been delegated. If Committee resolves that any actions are required, it must be satisfied that such actions are within the Committee's Terms of Reference.

## **Financial Comments (RWK 09/09/2020)**

32. The 2020/21 revenue budget includes a provision of £1,712,600 for gritting works as part of the VIA EM Ltd contract, and a further £500,000 for the purchase of salt.

## **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- Highway Network Management Plan
- Winter Service Plan

**Electoral Division(s) and Member(s) Affected**

- All