

Meeting IMPROVEMENT AND CHANGE SUB-COMMITTEE

Date 24 June 2019 (commencing at 10.30 am)

Membership

Persons absent are marked with an 'A'

COUNCILLORS

Reg Adair (Chairman)

John Cottee
Jim Creamer
Kate Foale
Tony Harper

Richard Jackson
Rachel Madden
Diana Meale
Philip Owen

ALSO PRESENT

Councillor John Longdon

OFFICERS IN ATTENDANCE

Sara Allmond
Adam Crevald
Rob Disney
Matthew Garrard
Neil Marriott
Sue Milburn
Marie Rowney
Ross Scott
Nigel Stevenson
Ben Taylor
Marjorie Toward
James Ward

Chief Executive's Department

1. CHAIRMAN

The appointment by the County Council on 16 May 2019 of Councillor Reg Adair as Chairman of the Sub-Committee was noted.

2. COMMITTEE MEMBERSHIP

The membership of the Committee for the 2019-20 municipal year as Councillors Reg Adair, John Cottee, Jim Creamer, Kate Foale, Tony Harper, Richard Jackson, David Martin, Diana Meale and Philip Owen was noted with a change to the membership of Councillor Rachel Madden in place of Councillor David Martin for this meeting only.

3. MINUTES

The Minutes of the last meeting held on 30 April 2019, having been previously circulated, were confirmed and signed by the Chairman.

4. APOLOGIES FOR ABSENCE

None

5. DECLARATIONS OF INTERESTS

None

6. MYNOTTS APP DEVELOPMENT AND IMPLEMENTATION

Marie Rowney, Group Manager Customer Service introduced the report and responded to questions.

RESOLVED 2019/017

- 1) That the phased approach being taken and the scope of the project in each stage of these phases be supported.
- 2) That the team be authorised to proceed with Phase 1 of the project to deliver the MyNotts App for Nottinghamshire County Council and Nottinghamshire.
- 3) That Finance and Major Contracts Management Committee be requested to approve allocations from contingency of £90,900 in 2019/20, £47,000 in 2020/21 and £41,000 in subsequent years to meet the additional costs.

7. APPROACH TO TRANSFORMATION AND CHANGE

Sue Milburn, Group Manager, Transformation and Change introduced the report and responded to questions.

RESOLVED 2019/018

That the proposed approach for delivering an operating model and organisational structure for transformation and change be approved.

8. CHIEF EXECUTIVE'S DEPARTMENTAL UPDATE ON IMPROVEMENT AND CHANGE

Nigel Stevenson, Service Director – Finance, Infrastructure and Improvement introduced the report and responded to questions.

RESOLVED 2019/019

That there were no actions were arising from the report.

9. YOUR NOTTINGHAMSHIRE YOUR FUTURE – COUNCIL PLAN REVIEW OF PROGRESS IN 2018/19

Matthew Garrard, Performance, Intelligence and Policy Team Manager introduced the report and responded to questions.

RESOLVED 2019/020

That the planned changes to the format of Council Plan progress reporting in 2019-20 be endorsed.

10. PROGRESS REPORT ON DELIVER OF IMPROVEMENT AND CHANGE PROGRAMMES, PROJECTS AND SAVINGS

Sue Milburn, Group Manager, Transformation and Change introduced the report and responded to questions.

RESOLVED 2019/021

To receive a further update for quarter one 2019/20 in September 2019.

11. SIX-MONTHLY REPORT TO POLICY COMMITTEE ON THE WORK OF THE IMPROVEMENT AND CHANGE SUB-COMMITTEE

Rob Disney, Group Manager Assurance introduced the report and responded to questions.

RESOLVED 2019/022

- 1) To agree the contents of the report to formally appraise the Policy Committee of the achievements of the Sub-Committee during 2018/19 in driving forward a whole Council approach to transformation and change.
- 2) To agree the Sub-Committee's planned areas of work for the coming year.

12. ICT OPERATIONAL PERFORMANCE QUARTER 4 2018-19

Adam Crevald, Group Manager, Customer and Service Design introduced the report and responded to questions.

RESOLVED 2019/023

To receive a further report for the next quarter.

13. WORK PROGRAMME

RESOLVED 2019/024

That the Work Programme be agreed with the following additions:-

- MyNotts App update – September meeting
- Update on the mobile phone roll out – November meeting

The meeting closed at 11.42 pm

CHAIRMAN