

For Consideration	
Public/Non Public*	Public
Report to:	Police and Crime Panel
Date of Meeting:	8th October 2018
Report of:	Paddy Tipping Police and Crime Commissioner
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Agenda Item:	7

POLICE AND CRIME COMMISSIONER'S UPDATE REPORT – to July 2018

1. PURPOSE OF THE REPORT

- 1.1 This report presents the Police and Crime Panel (Panel) with the Police and Crime Commissioner's (Commissioner) first update report in respect of his new Police and Crime Plan (2018-21).
- 1.2 In accordance with section 13 of the Police Reform and Social Responsibility (PR&SR) Act 2011 and subject to certain restrictions, the Commissioner must provide the Panel with any information which the Panel may reasonably require in order to carry out its functions. The Commissioner may also provide the Panel with any other information which he thinks appropriate.
- 1.3 This report provides the Panel with an overview of performance in respect of the 1st April to 31st July 2018 where data is available in relation to his new Police and Crime Plan (2018-21).

2. RECOMMENDATIONS

- 2.1 The Panel to note the contents of this update report, consider and discuss the issues and seek assurances from the Commissioner on any issues Members have concerns with.

3. REASONS FOR RECOMMENDATIONS

- 3.1 To provide the Panel with information so that they can review the steps the Commissioner is taking to ensure effective implementation of his Police and Crime Plan and provide sufficient information to enable the Panel to fulfil its statutory role.

4. Summary of Key Points

POLICING AND CRIME PLAN – (2018-21)

Performance Summary

- 4.1 Performance against targets and measures across all four themes is contained in the Performance section of the Commissioner's website to July 2018.^a This report details performance from 1st April 2018 to 31st July 2018 where data is available and is the first report submitted to the Panel for this financial year 2018-19 in relation to the new Police and Crime Plan (2018-21).

Reporting Criteria

- 4.2 The Commissioner's new Police and Crime Plan (2018-21) has 57 main performance measures across the four new themes. There are an additional 12 sub-measures. This report provides insight into the top five measures which have either increased or decreased compared to the same period as last year.

5. Top 5 Performance Measures – With Decrease

- 5.1 The table below lists the top 5 performance measures with the highest decrease.

Plan Ref	Performance	Measures
T3B.1	-78.4%	Integrated Offender Management (IOM)
T3A.8	-40.1%	Persons killed or seriously injured on the roads a. Adults b. Children
T3B.6	-14.5%	First-time entrants to the Criminal Justice System (CJS) - City
T4D.5	-9.1%	Crimes Recorded at First Point of Contact
T4A.2	-5.0%	Victim Satisfaction – Hate Crime

- 5.2 The additional tables below provide an insight for each of the top five measures.

Plan Ref	Performance	Measure (This measure is reported quarterly)
T3B.1	-78.4%	Integrated Offender Management (IOM)

- 5.3 The premise of this measure is that a reduced risk score evidences effective offender management. The lower the risk when an offender exits the program the better as this suggests the likelihood of further offending is reduced.
- 5.4 The data used to calculate this measure is up to the end of July 2018 and sourced from the Integrated Offender Management (IOM) Team Tracking Tool which reveals that 368 nominal offenders have entered the system since January 2016. Of these, 145 (37.8%) have since exited the programme.

^a <https://www.nottinghamshire.pcc.police.uk/Public-Information/Performance/Performance-2018.aspx>

- 5.5 The average entry score for all nominal offenders who have entered the programme since January 2016 is 354.3, while the average exit score is 76.7. This reveals a reduction in risk score of -278.0 (-78.4% lower than the entry score), for those that have exited the programme.

Plan Ref	Performance	Measures (This measure is reported quarterly)
T3A.8	-40.1%	Persons killed or seriously injured on the roads a. Adults b. Children

- 5.6 Data for quarters one of 2018 (January to March 2018) reveals a 40.1% reduction in persons Killed or Seriously Injured (KSIs) against the 2005-2009 baseline. This is in line with the Nottinghamshire agreed target of a 40% reduction against baseline by the year 2020, and represents 66 fewer persons killed or seriously injured on Nottinghamshire's roads.
- 5.7 Reductions are seen across all user groups with the exception of pedal cyclists, where an increase of 64.1% is recorded.
- 5.8 KSIs in the 0-15 years of age group have reduced by 65.3% (9 persons) compared to the 2005-2009 baseline.

Plan Ref	Performance	Measure (This measure is reported quarterly)
T3B.6	-14.5%	First-time entrants to the Criminal Justice System (CJS) - City

- 5.9 Figures from the Nottingham City Youth Offending Team (YOT) reveal that in the period April 2017 to March 2018 there were a total of 153 first-time entrants (FTEs) in to the Criminal Justice System (CJS). This represents a reduction of 26 FTEs or 14.5% compared to the previous year.
- 5.10 The equivalent information from the County YOT reveals there were a total of 322 FTEs in the 2017/18 year. This compares to 292 in the previous year, which equates to 30 additional FTEs or an increase of 10.3%, however the current performance is in line with the locally agreed target for the County YOT (performance against the national average).

Plan Ref	Performance	Measure
T4D.5	-9.1%	Crimes Recorded at First Point of Contact

- 5.11 The premise of this measure is that if more crimes can be recorded at initial contact this will free up capacity for response officers to attend urgent incidents rather than completing crime reports. On average over the last 12 months, 36.2% of all crime recorded by the Force has been recorded by the Contact Resolution Incident Management (CRIM) team based in the Force Control Room compared to 45.2% recorded during the previous 12 months.
- 5.12 There is now a downward trend in the proportion of crimes recorded by the CRIM team. Monthly figures since April 2018 in particular show a reduction in the rate,

with May and June both showing a rate of about 33% and a further decline in to July (27.7%).

- 5.13 There are a number of reasons for this reduction but the main one is due to staff changes associated with a departmental restructure. Once this is complete it is anticipated that the level will increase.

Plan Ref	Performance	Measure
T4A.2	-5.0%	Victim Satisfaction – Hate Crime

- 5.14 There is a downward trend in hate crime victim satisfaction, with the current 12 month rate – at 79.7% - five percentage points below the 84.7% recorded in the previous year.

- 5.15 Despite this, the trend line suggests that the last three months have seen improved levels of satisfaction, and it is suggested that this trend be monitored over the next few months to see whether this improvement is sustained.

- 5.16 The Force has reviewed hate crime feedback for the past six months where victims have stated they were dissatisfied with the overall service. The perceived reasons for dissatisfaction centre on: lack of actions taken / nothing happening; lack of updates / communication; the outcome of the investigation.

- 5.17 The Force has recently recruited two Hate Crime Officers whose role will include proactively reviewing the feedback from the satisfaction surveys and where appropriate take appropriate action to improve service delivery and ensure policy compliance. It is anticipated that these additional interventions will lead to improved satisfaction which in turn will feed through into the survey results which are being closely monitored on an on-going basis.

6. Top 5 Performance Measures – With Increase

- 6.1 The table below lists the top 5 performance measures with the highest increase.

Plan Ref	Performance	Measures
T1A.4	232.0%	Modern Slavery
T1A.2	52.8%	Child Sexual Exploitation (CSE)
T1B.2	42.4%	Online Crime
T1B.1	28.6%	Fraud Offences
T4A.3	26.5%	Professional Standards Department Complaints

- 6.2 The additional tables below provide an insight for each of the top five measures.

Plan Ref	Performance	Measure
T1A.4	232.0%	Modern Slavery

- 6.3 Modern slavery is a relatively new offence which came into effect in early 2016. As a result there is a clear upward trend in recording, particularly over the last year, as the Force has focussed activity on this offence type.
- 6.4 In volume terms this is a low volume offence type, and the 232% increase in the 12 months to July 2018 translates in to an increase of 58 offences.
- 6.5 The Force continues to take a proactive approach to this type of offending - seeking out modern slavery offences in order to ensure that survivors are protected and offenders brought to justice.

Plan Ref	Performance	Measures
T1A.2	52.8%	Child Sexual Exploitation (CSE)

- 6.6 As with most safeguarding referrals, there is an upward trend in the recording of CSE crimes and non-crimes. It is suggested that this is reflective of an increased awareness and understanding of CSE both within the Police Service and partner agencies but also among the public. The Force welcomes this increase as it means that the appropriate, support, safeguarding and offender resolution can be put in place.
- 6.7 CSE is a relatively low volume offence type with on average of just above 50 offences recorded a month. The 52.8% increase represents an additional 220 offences over the year.

Plan Ref	Performance	Measures
T1B.2	42.4%	Online Crime

- 6.8 Online crime refers to offences where on the balance of probability, the offence was committed, in full or in part, through a computer, computer network or other computer-enabled device. The figures do not include fraud offences, which are captured separately.
- 6.9 There is a clear upward trend in the recording of online crime, with an increase of 42.4% or 884 offences this year compared to last.
- 6.10 The majority of online crimes recorded are harassment offences, specifically malicious communications offences which have taken place online on forums such as Facebook and twitter.

Plan Ref	Performance	Measures
T1B.1	28.6%	Fraud Offences

- 6.11 There is a clear upward trend in the recording of fraud offences, with an increase of 28.6% (572 offences) this year.

- 6.12 Fraud offences represent a significant challenge to the Police and in particular place a genuine demand on Police resources, with investigations often complex and time consuming. Analysis has revealed that around three quarters of fraud offences recorded in Nottinghamshire are filed with no suspect identified.

Plan Ref	Performance	Measures
T4A.3	26.5%	Professional Standards Department Complaints

- 6.13 Nottinghamshire Police Professional Standards Department (PSD) receives an average of just over 77 complaints a month.
- 6.14 Despite the increased number (195 additional complaints or an increase of 26.5% this year), complaints are recorded in a timely manner, with the Force performing well against the national standard of recording complaints within ten working days (an average of 94% compliance).
- 6.15 Analysis of complaint allegations by type are regularly monitored to ensure that general 'lessons learned' can be communicated to officers and staff.

Holding the Chief Constable to Account

- 6.16 The Commissioner is represented at the key Thematic, Partnership and Force Local Performance board meetings in order to obtain assurance that the Force and Partners are aware of the current performance threats, and are taking appropriate action to address the emerging challenges. Should there be any issues of concern these are relayed to the Commissioner who holds the Chief Constable to account on a weekly basis.
- 6.17 In addition, the Commissioner meets quarterly with the Head of Investigations and Intelligence and Head of Operations to gain a deeper understanding of threats, harm and risk to performance.
- 6.18 Panel Members have asked if a case study could be prepared for each meeting. Previous case studies were:
1. Shoplifting
 2. The Victims Code
 3. Improving BME Policing Experiences
 4. Hate Crime
 5. Knife Crime
 6. Stop and Search
 7. Rural Crime
 8. The new victim services CARE
 9. Evaluation of Community Remedy
 10. ECINS database
 11. Data Integrity and Compliance with NCRS
 12. Prosecution File Quality Improvements
 13. Knife Crime

- 6.19 For this meeting, a further case study has been prepared in respect of (14) the Commissioner's Police and Crime Survey (see **Appendix A**).

Activities of the Commissioner

- 6.20 The Commissioner continues to take steps to obtain assurances that the Chief Constable has not only identified the key threats to performance but more importantly that swift remedial and appropriate action is being taken to tackle the problems especially in the Priority Plus Areas in the County and High Impact Wards in the City. Key activities are reported on the Commissioner's web site.^b

DECISIONS

- 6.21 The Commissioner has the sole legal authority to make a decision as the result of a discussion or based on information provided to him by the public, partner organisations, Members of staff from the Nottinghamshire Office of the Police and Crime Commissioner (NOPCC) or Chief Constable. The Commissioner's web site provides details of all significant public interest decisions.^c
- 6.22 Panel Members have previously requested that the Commissioner provide a list of all forthcoming decisions (Forward Plan) rather than those already made. This Forward Plan of Key Decisions for the OPCC and the Force has been updated and is contained in **Appendix B**.

7. Child Sexual Exploitation (CSE) Grooming
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- 7.1 At the last Panel meeting a member asked the Commissioner if there was evidenced of organised CSE grooming. Enquiries reveal that the Force has received and responded to intelligence previously but there is no known activity at present and no groups are being actively pursued.

8. Financial Implications and Budget Provision

- 8.1 The Commissioner holds the Chief Constable to account formally at his Strategic Resources and Performance meetings (SSRP). At this meeting the Chief Constable submits a number of financial reports for scrutiny.
- 8.2 At the 6th September 2018 SSRP meeting the Force submitted its Finance Revenue Budget Outturn for 2018/19 as at June 2018 to the Commissioner.
- 8.3 In summary the full year net revenue budget for 2018/19 is £193,100k. This is split the Force Budget £188,209k and the Office of the Police and Crime Commissioner (OPCC) £4,891k.

^b <http://www.nottinghamshire.pcc.police.uk/News-and-Events/Latest-News.aspx>

^c <http://www.nottinghamshire.pcc.police.uk/Public-Information/Decisions/Decisions.aspx>

Entity	Budget £'000	Forecast Outturn £'000	Variance to Budget £'000
Force	188,209	189,258	1,049
OPCC	4,891	4,891	-
	193,100	194,149	1,049

- 8.4 The table above identifies that as of June 2018 revenue expenditure is forecasting an overspend in the Force budget of £1,049k with a projected revenue spend of £189,258k; and an on budget position within the OPCC of £4,891k.
- 8.5 This overspend is predominately being driven by collaboration contributions, staff pay costs, overtime and other supplies & services. These have been partly offset by payroll savings from officers and PCSO pay costs, forensics & investigative costs, capital financing and additional income.
- 8.6 **Appendix C** contains the full report submitted to SSRP and provides a more detailed position for each item.

9. Human Resources Implications

- 9.1 None - this is an information report.

10. Equality Implications

- 10.1 None

11. Risk Management

- 11.1 Risks to performance are identified in the main body of the report together with information on how risks are being mitigated.

12. Policy Implications and links to the Police and Crime Plan Priorities

- 12.1 This report provides Members with an update on performance in respect of the Police and Crime Plan.

13. Changes in Legislation or other Legal Considerations

- 13.1 The Commissioner publishes a horizon scanning document^d every two weeks and can be downloaded from his website. The horizon scanning undertaken involves reviewing information from a range of sources, including emerging legislation, government publications, audits and inspections, consultation opportunities and key statistics and research findings, in order to inform strategic planning and decision making locally.

14. Details of outcome of consultation

- 14.1 The Chief Constable has been sent a copy of this report.

15. Appendices

- A. Case Study – Prosecution File Quality Improvements
- B. Forward Plan of Key Decisions for the OPCC and the Force
- C. Finance Revenue Budget Outturn for 2018/19 as at June 2018

16. Background Papers (relevant for Police and Crime Panel Only)

- [Police and Crime Plan 2016-2018 \(published\)](#)

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^d <http://www.nottinghamshire.pcc.police.uk/Public-Information/Horizon-Scanning/Horizon-Scanning.aspx>