Health and Wellbeing Board Local Digital Roadmap Update

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A reminder of the Local Digital Roadmap

- S Each of the transformation programmes requires
 Technology Enabled Care
- The Local Digital Roadmap (LDR) tells the story of what we have achieved so far and what we will deliver in the next 4 years
- "The right information, To be available at the Right Place, For the Right Person, To make the Right Decisions, At the Right Time Always."











- S The LDR delivery work streams are "live":
 - 1. **Information sharing**; all urgent and emergency care providers now accessing the GP record, care coordination teams now using information from health and social care to provide proactive as well as responsive care, sharing between health and social care now happening on an as needed basis





- 2. **Infrastructure**; work across health and care improving public and staff access to WiFi connectivity, more staff are able to access the right information at the right time and in the right place, more collaboration between IT services across health and care
- 3. Citizen access to information and Care Records; the least mature work stream, confusion between national and local requirements, some progress made areas do have 25% of citizens registered for Patient On-line Services. Looking to use technology to engage with harder to reach groups (80% now have access to internet in the home, 51% of over 65s use internet daily)





- 4. **Digital maturity**; another round of assessments underway to look at how suitable our systems are and how well we are using them is underway, a system wide group now looking at data quality as a system requirement
- 5. **Assistive technology**; lots of work gone into reviewing and taking stock of where we are as a system, housing now a vital part of the work, STP level strategy principles approved and delivery expected to be in swing by the end of the year generally far more work to do here to align this work than originally envisaged





Examples of change

"[the system] helps me deliver timely care in a safer way on a daily basis" – Community specialist nurse

"[the system] helped me make the right decision for an elderly patient who had a DNR instruction that wasn't in any other system" – Ambulance Service

"I am certain I have avoided hospital admissions as a result of [the system]" – Out of hours Doctor

"I don't think that I could cope without it" - Care Home

"With person centred care planning – [system] access is a time saving tool giving valuable information" – Social Care





What is coming next

- Further expansion and use of existing enablement tools
- More flexibility in working practices for staff
- Improved access to basic information on services and pathways of care

- A system wide approach to Assistive Technology to really support self care
- Advice and guidance from the Integrator (Centene UK) on how we can progress at greater pace
- S Changes in some legal requirements (GDPR)





What are the challenges and how can the Health and Wellbeing Board help

- Multi-agency is the new currency for delivery
- S Engagement with Police and Fire now established and will be a future delivery phase
- S HWBB supporting the work does keep "doors open"
- S Looking to engage more with Councillors to help support the cultural changes in approach
- S Regular updates to continue





Thank you

Questions?



