Appendix B

Counter-Fraud Action Plan

The following sets out a summary of progress against the actions included in the previous annual fraud report, followed by new actions for 2020/21.

Action	Timescale	Responsibility	Progress & revised timescale	
New and Ongoing Actions for 2020/21				
Pro-active work with the Travel & Transport team to respond to the threat of Blue Badge and Concessionary Travel Fraud	April 2021	Head of Internal Audit	Partially Achieved & Ongoing — Blue Badges have been cancelled using the latest NFI data. Ongoing work with Concessionary Travel regarding assurance checks and internal controls with a view on fraud controls as well.	
Work with Legal Services to develop a proposed protocol for the pursuit of private and civil prosecutions. This will be included in a wider review of the Counter Fraud and Corruption Strategy and the Fraud Response Plan	April 2021	Head of Internal Audit with the assistance of the Head of Legal Services	Partially Achieved – Initial feedback with legal services. This will be taken forward as part of the 2020/21 action plan.	
Review the Fighting Fraud and Corruption Locally strategy and complete Counter Fraud Checklists.	September 2020	Head of Internal Audit	Achieved	
Address work in progress and emerging issues from the Fighting Fraud and Corruption Locally checklist.	March 2021	Head of Internal Audit	Ongoing	
Review the findings from the Ministry of Housing and Local Communities (MHCLG) – Fraud and Corruption in LG Procurement Work with the procurement team.	April 2021	Head of Internal Audit	Ongoing	

Action	Timescale	Responsibility	Progress & revised timescale
Incorporate 'Post Payment Assurance' work within future pro-active work during the recovery phase of Covid 19	March 2021	Head of Internal Audit	Ongoing – scope for work has been agreed and field work is under way.
Increased oversight of the risk management process to ensure that risks are appropriately managed.	March 2021	Head of Internal Audit	Ongoing – the corporate risk register has been reviewed and further updates will be provided to G&E Committee.
Continue to work with GAIN for data-washing exercises.	November 2020	Head of Internal Audit	Complete – exercise undertaken and no OCG matches found.
Review of the Counter Fraud and Corruption Strategy and the Fraud Response Plan.	March 2021	Head of Internal Audit with the assistance of the Head of Legal Services	Ongoing
Disseminate insight and responses to fraud alerts through 'Team Talk' to coincide with International Fraud Awareness Week.	November 2020	Head of Internal Audit	Complete – Fraud awareness week material shared by Team Talk.