

COMPLAINTS UPDATE

Purpose of the Report

1. To update the Police and Crime Panel on complaints considered under the Complaints Procedure.

Information and Advice

2. The Police and Crime Panel (the Panel) is required to make suitable arrangements for handling complaints against the Police and Crime Commissioner. Criminal complaints must be referred to the Independent Police Complaints Commission, while local arrangements are required for dealing with other complaints. The Panel has adopted a complaints procedure which is attached for reference as an **Appendix** to this report.
3. Since the last report to Panel in April 2016 five complaints have been addressed to the Police and Crime Panel. These are complaints about the Police and Crime Commissioner and all relate to the same issue. These complaints are ongoing and are being dealt with together and in line with the agreed procedure.
4. An update on the outcomes of these complaints will be submitted to the Panel at the earliest opportunity.

Other Options Considered

5. The report is for noting only.

Reasons for Recommendation/s

6. The report is for noting only.

RECOMMENDATION/S

That the Police and Crime Panel note the complaints received in respect of the Police and Crime Commissioner since April 2016.

Background Papers and Published Documents

None

For any enquiries about this report please contact:-

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