

	Recovery Profile	Recovery Action	End Date	Reset /Recover/ Transform
Adult Social Care	Hospital Discharge	cost benefit analysis for portals/Brokerage completed	Complete	Transform
		Agree with partners through LRF Discharge hub an action plan to reset / transform changes.	Aug-20	Transform
		Implement exit strategy for deployed staff - Hospital Hubs	Sep-20	Recover
	Enhancing the Reablement Offer	Implement the 3 month recovery plan for START Service - to move back to normal operations	Sep-20	Recover
		Use learning from enhanced offer to inform phase 2 MIS implementation	Sep-20	Recover
		Implement exit strategy for deployed staff - START	Sep-20	Recover
	Emergency Workflow	Scope the further development of the emergency workflow as part of the Simplifying Processes Programme - based on learning and feedback from emergency phase	Complete	Transform
		Further develop the emergency workflow as part of the Simplifying Processes Programme - agree prioritisation with TB on 19th August	Nov-20	Transform
	TM Scheduler in AW	Decision to turn TM Scheduler back on and re-launch with new feature/link with Outlook calendars	Sep-20	Reset
	7 Day Services	Develop 7-day services protocol based on the lessons learnt during emergency	Aug-20	Transform
	HAG - Community Hub	Review the use of the BCF £466k allocated based on outcomes of HAG report	Aug-20	Reset
		Develop ASC requirements to feed into future use of LRF community hub to ensure links with Vulnerable Adults outside eligibility criteria are in scope	Oct-20	Transform
		Develop ASC requirements to enhance ongoing prevention linked to community asset development as well as quality of life for people with complex needs	Oct-20	Transform
	OPEL Dashboard	Review the OPEL information sent to Urgent Care to include Capacity and Flow dashboard information once live with short term services information	Complete	Recover
		Review the OPEL to replicate new workforce structure and teams	Sep-20	Reset
	Online collaboration tool	Develop and co-ordinate the business requirements across the department for an online collaboration platform which MS Teams functionality doesn't meet	Aug-20	Reset
	Emergency Response Support Framework	Develop the documents/tools required for the department to respond in any emergency situations - to include 7 day working protocols	Sep-20	Reset
Strategic Commissioning	Provider Dashboard	Introduce Short Term Care Beds to the Dashboard which is in development through Strategic Commissioning	Complete	Recover
	Enhancing the reablement offer	Complete the needs analysis for short term reablement provision to support D2A model	Aug-20	Recover
	Brokerage/ Portals	Phase 2 HBC Portal to be completed to allow providers to input actuals into system	Jul-20	Reset
		Agree an action plan with providers for turning the portal back on for HFRS/HBC	Complete	Reset
		Progress the recommendation from the cost benefit analysis to pursue a hybrid portal/brokerage model - Framework agreement being progressed	Sep-20	Transform
		Explore and exploit further functionality of HBC/HFRS portals to support new operating models	Nov-20	Reset
		Implement exit strategy for redeployed staff - brokerage	Sep-20	Recover
	Day Services	Develop position statement for recovery for Day Opportunities	Complete	Recover
		Develop a roadmap for recovery	complete	Recover
		Implement exit strategy for deployed staff - day services in START/Short Breaks	Aug-20	Recover
		Development of interim service model for day ops	Aug-20	Recover
		Decision to restore building based services	Sep-20	Reset
		Revisit Day opportunities review to include the learning from operating models in place	Sep-20	Reset
		Reviews of service users and carers to be completed	Nov-20	Reset
	Short Breaks	Bishops Court beds to be closed by the end of August	Aug-20	Recover
		Implement exit strategy for deployed staff from day services	Sep-20	Recover
		scoping of enhanced offer for short breaks	Sep-20	Reset
		Review of Short-Term Support provision to be completed by Strategic Commissioning	Sep-20	Recover
	Care Support and Enablement	Scope/develop links between CSE and MIS development	Sep-20	Recover
		Review the current arrangements in relation to outreach provision	Sep-20	Recover
		Contract review of service by strategic commissioning	Aug-21	Recover
	Housing with Support	Review the impact on identified savings for HWS	Aug-20	Recover
		Continue to work with providers and district councils to support "move on"	Sep-20	Recover
		Operating model to be refreshed and include lessons learnt from the pandemic	Oct-20	Recover
		Work with the market to identify further opportunities for development	Oct-20	Recover
	Housing with Care	A refreshed HWC action plan and updated position statement (agreed at SLT 17.6.20)	Sep-20	Recover
		Continue to work with providers and district councils to support "move on"	Sep-20	Recover
		Appraise the use of assessment flats as part of the hospital beds discharge recovery work	Oct-20	Recover
	Carers	Review of interim short breaks offer for carers	Aug-20	Reset
		Develop and expand the virtual support offer to carers including virtual training arising due to CV19 alternative model continuing	Oct-20	Recover
		Look at opportunities to support carers to get connected virtually to increase take up of alternative delivery model/virtual support offers	Oct-20	Reset
	Housing/Homelessness	To explore the function and purpose of an ongoing strategic forum	Sep-20	Reset

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		To identify an ongoing triage function	Sep-20	Recover
		To determine the requirements for an integrated 'floating support' service	Dec-20	Transform

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Public Health	Commissioned Services	Agree revised service delivery models	Complete	Reset
		Integrated Wellbeing Service to increase engagement and target specific populations through the Community Hub	Aug-20	Reset
		Work with providers to assess current capacity to resume services	Sep-20	Reset
		Review the continuation of OPEL reporting	Sep-20	Reset
	Schools	Develop an offer to support schools for Children's anxiety on return to school and their general mental wellbeing with education leads. To be continually developed throughout 2020/21	Mar-21	Reset
	Local Outbreak Control Planning	Publish Local Outbreak Control Plan	Complete	Reset
		Ensure sufficient resource and staff capacity is in place to maintain provision for 12 months	Sep-20	Reset
		Agree plan for use of £3.8m ring fenced grant	Complete	Reset
	Other priorities and programmes of work	Review and reprioritise work across the division based on available resources and new priorities post-COVID	Complete	Recovery
Workforce	All staff	Complete exit strategy for all redeployed staff	Sep-20	Recover
		support staff back to their original roles	Sep-20	recover
		Occupational risk assessment and a need to ensure workforce flexibility should we experience a local outbreak of Covid in future.	Sep-20	recover
Finance	Financial Assessments	Reintroduce Financial assessments for emergency workflow as well as BAU work	Complete	Reset
	Paying on invoice	Re-introduce payment on invoice rather than plan	Complete	Reset
	Alternative delivery models	Costings to be completed for any new/alternative delivery models required	Jul-20	Reset
	NHS Funding	NHS continue to fund all care packages for admission avoidance and hospital discharge. Await further guidance on future arrangement from Sept20	Aug-20	Recover
	Day Services	Re-commence day services payments based on alternative models of delivery	Aug-20	Reset
	20/21 Savings	BAU savings projects to recommence	Aug-20	Reset
	Public Health	Present proposals for additional use of the Public Health Grant to meet the needs of communities in the context of COVID-19	Sep-20	Recover