

# Pharmacy Quality Scheme

NHS England introduced a Quality Scheme for pharmacies in 2017

This infographic shows the declaration data for April 2017.

**11,094**

that's over 90%, of NHS pharmacies in England took part in the scheme



## Patient safety/clinical effectiveness



**\*11,031**

provide support for:

- Taking medicines correctly
- Starting new medicines
- Obtaining urgent supplies



**10,434**

have 80% of pharmacy professionals (pharmacists and pharmacy technicians) trained to Level 2 Safeguarding - that's approx. 20,000 pharmacy professionals



**6,036**

produced a reflective safety report specific to that pharmacy. Reporting from pharmacy to the National Reporting and Learning System has significantly increased



**10,415**

identified an estimated 12,500 high risk asthma patients and referred for review

## Patient experience



**\*11,064**

updated their NHS Choices profiles to include information about their opening times, services and facilities



**9,271**

have uploaded their latest patient survey onto NHS Choices



**1,792**

are accredited Level 1 Healthy Living Pharmacies providing expert proactive support for healthy living to local communities



**10,691**

have 80% of patient-facing staff - that's over 70,000 people - who are Dementia Friends

## Digital enablers



**\*11,075**

applied for NHSMail accounts. Over 30,000 NHSMail accounts have now been rolled out to support communication of patient information and integrate pharmacy into the NHS primary care team



**10,201**

increased their use of the Summary Care Record to support clinical care. Over 95% of pharmacies now have access to SCR



**\*11,091**

are enabled to receive and dispense prescriptions via the Electronic Prescription Service



**10,882**

updated their NHS 111 Directory of Services profile to enable real time referral to community pharmacy to support urgent and self-care

\*Gateway criteria required to take part in the scheme

There is a second review date on 24 November 2017. The scheme will be evaluated.