

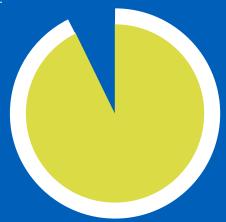
Pharmacy Quality Scheme

NHS England introduced a Quality Scheme for pharmacies in 2017

This infographic shows the declaration data for April 2017.

11,094

that's over 90%, of NHS pharmacies in England took part in the scheme



Patient safety/clinical effectiveness





*11,031

provide support for:

- Taking medicines correctly
- Starting new medicines
- Obtaining urgent supplies

10,434

have 80% of pharmacy professionals (pharmacists and pharmacy technicians) trained to Level 2 Safeguarding - that's approx. 20,000 pharmacy professionals



6,036

produced a reflective safety report specific to that pharmacy. Reporting from pharmacy to the National Reporting and Learning System has significantly increased

10,415

identified an estimated 12,500 high risk asthma patients and referred for review

Patient experience



*11,064

updated their NHS Choices profiles to include information about their opening times, services and facilities



9,271

have uploaded their latest patient survey onto NHS Choices



1,792

are accredited Level 1 Healthy Living Pharmacies providing expert proactive support for healthy living to local communities



10,691

have 80% of patient-facing staff that's over 70,000 people - who are Dementia Friends

Digital enablers





*11,075

applied for NHSMail accounts. Over 30,000 NHSMail accounts have now been rolled out to support communication of patient information and integrate pharmacy into the NHS primary care team

10,201

increased their use of the Summary Care Record to support clinical care. Over 95% of pharmacies now have access to SCR



*11,091

are enabled to receive and dispense prescriptions via the Electronic Prescription Service



10,882

updated their NHS 111 Directory of Services profile to enable real time referral to community pharmacy to support urgent and self-care

*Gateway criteria required to take part in the scheme

There is a second review date on 24 November 2017. The scheme will be evaluated.