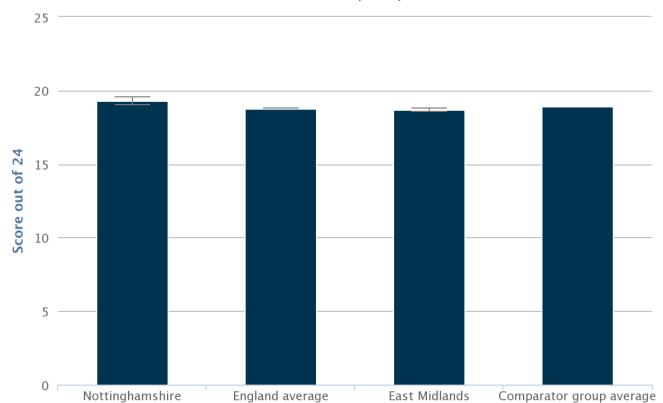
Nottinghamshire County Council

Measure	NCC Score 2012/13	Performance compared to National Average		Performance compared to East Midlands Average		Performance compared to 2011/12	
1A – Quality of Social Care	19.3/24	+0.6	凸	+0.7	么	+0.1	凸
1B – Control over their daily life	79.5%	+3.8%	凸	+3.6%	凸	+1.5%	凸
1C(1) – Clients with Personal Budget	84.9%	+21.9%	公公	+29.3%	33	+25.9%	公公
1C(2) – Clients with Direct Payment	31.9%	+11%	33	+15.5%	33	+15.7%	33
1D – Carer quality of life	7.4	-0.3	8	-0.7	8	N/A*	
1E – LD clients in paid employment	7.3%	+2%	8	+0.1%	2	-1.9%	8
1F – MH clients in paid employment	3.5%	-4.1%	8	-4.2%	8	-0.3%	9
1G – LD clients who living in their own home	74%	+1.2%	8	+0.7%	⊘	+4.9%	少
1H – MH clients who living independently	22.2%	-34.2%	9	-37.1%	?	0%	8
2A(1) – 18-64 Admissions to Residential (x per 100,000)	18.7	+3.4	9	+3.8	9	+2.7	9
2A(2) – 65+ Admissions to Residential (x per 100,000)	666.5	-121.8	少	-42.3		-2.1	少
2B(1) – 65+ discharged from hospital to own home	84.9%	+7%	占	+3.4%	占	-4.3%	8
2B(2) – 65+ offered Reablement services following discharge	3.5%	+0.6%	凸	+0.2%		-0.1%	P
2C(1) – Delayed transfers of care (x per 100,000)	13.2	+1.4	8	+3.7	9	-0.1	凸
2C(2) – Delayed transfers of care. Social care only (x per 100,000)	2.2	-0.4	占	-1.1	凸	+0.5	9
3A – Overall satisfaction who use service	64.7%	-0.4%	8	+1%	ථ	+0.3%	占
3B – Overall satisfaction of carers	44.8%	+2.8%	少	+2.1%	么	N/A*	
3C – Carers who report they have been included/consulted regarding the person they care for	72.7%	+2.7%	凸	-0.1%	♦	N/A*	
3D – Clients/carers who find it easy to find information	70.3%	+0.1%	占	-1.2%	⊘	-0.8%	8
4A – Clients who feel safe	69.8%	+7%	少	+4.8%	凸	+1.8%	凸
4B – Services make client feel safer	90.2%	+10.7%	33	+12.3%	33	+14.6%	33

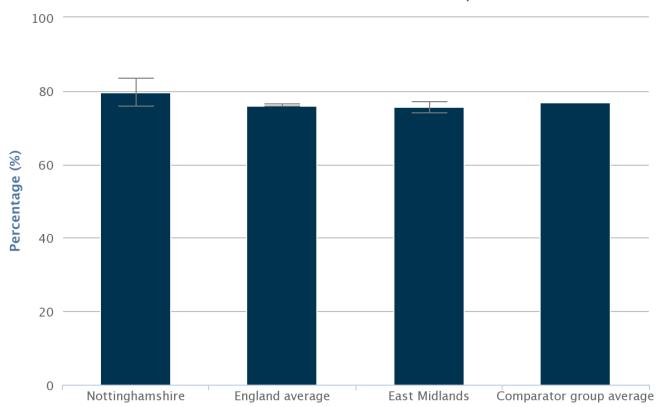
^{*} The carers survey is held once every two years

Social-care related quality of life



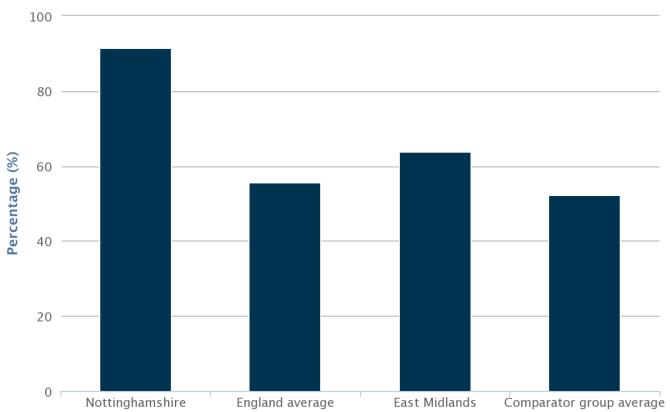
1B - Higher score represents a better outcome

Service-users with control over their daily life

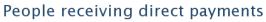


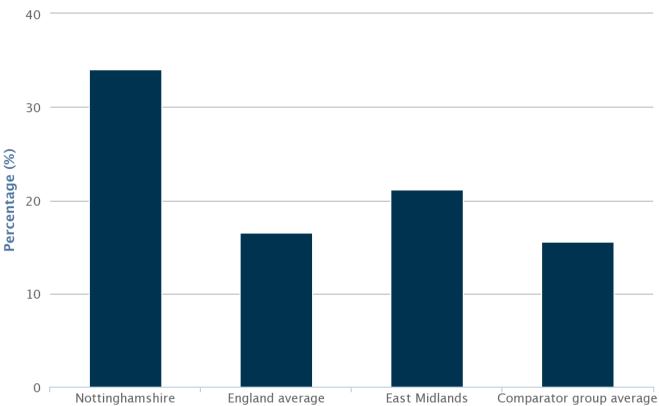
1C (Part1) – Higher score represents a better outcome





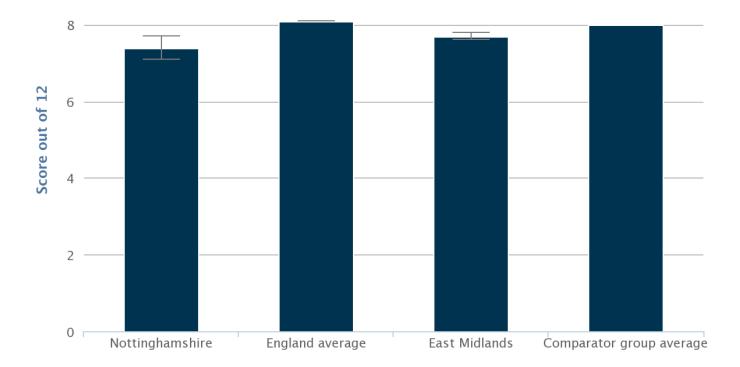
1C (Part 2) – Higher score represents a better outcome





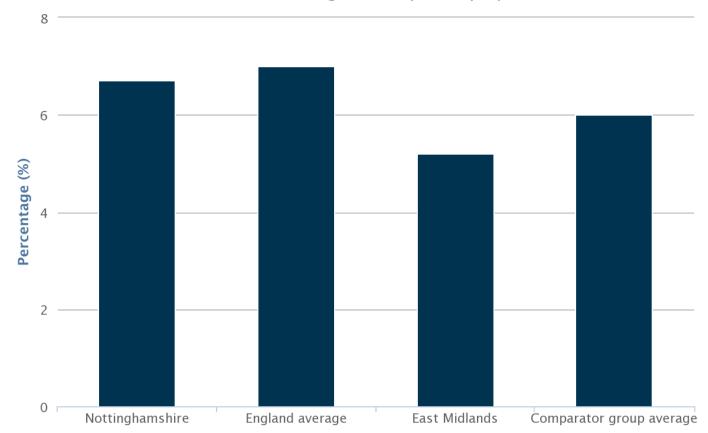
Carer-reported quality of life

10



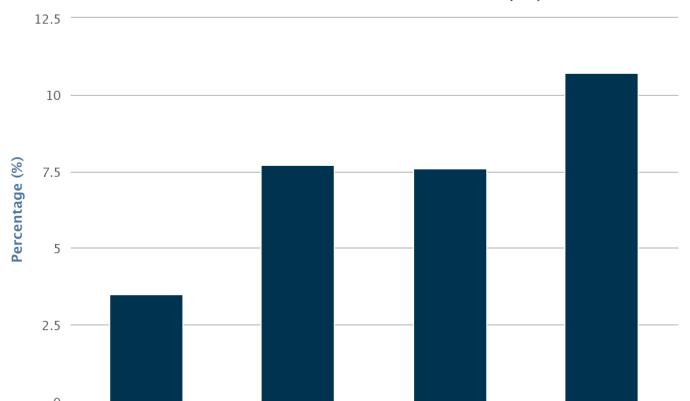
1E – Higher score represents a better outcome

Adults with a learning disability in employment



1F – Higher score represents a better outcome

Adults in contact with mental health services in employment



1G - Higher score represents a better outcome

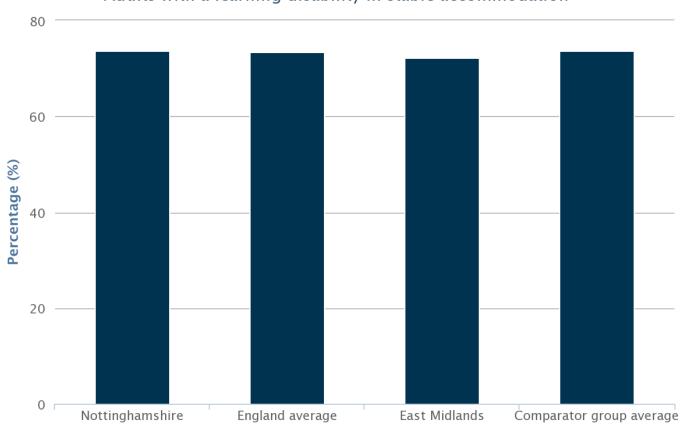
Nottinghamshire

Adults with a learning disability in stable accommodation

East Midlands

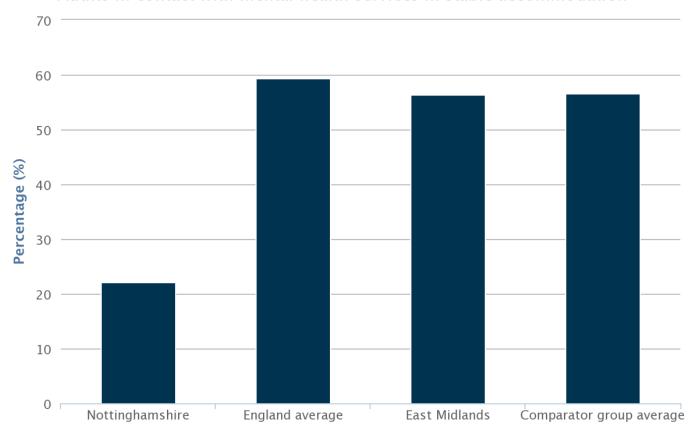
Comparator group average

England average



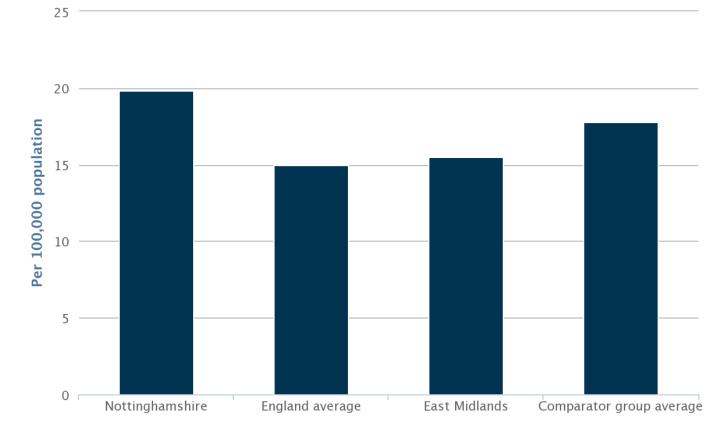
1H - Higher score represents a better outcome

Adults in contact with mental health services in stable accommodation



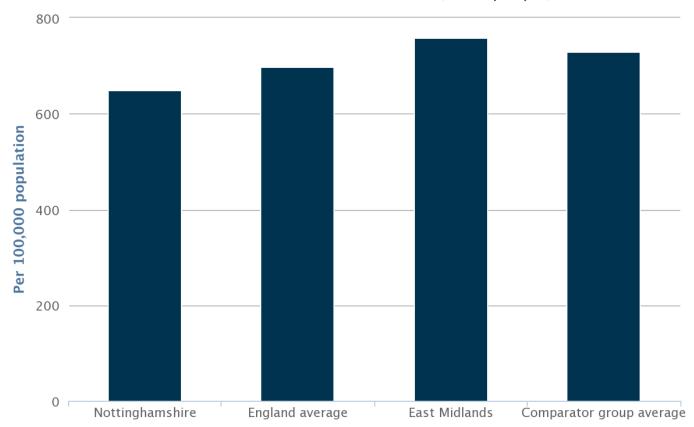
2A (Part1) – Lower score represents a better outcome

Permanent admissions to care homes (younger adults)



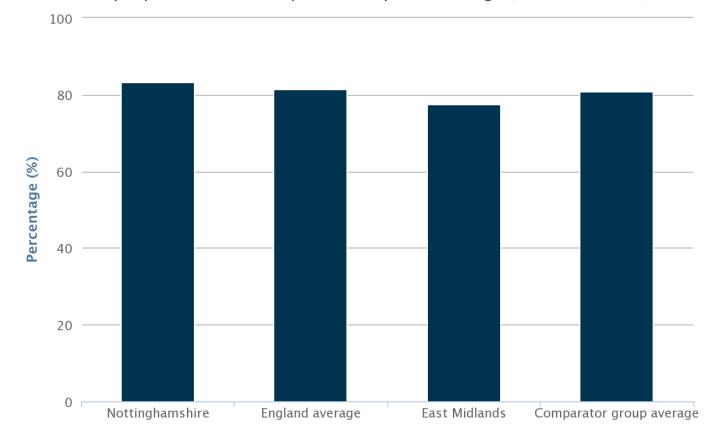
2A (Part 2) – Lower score represents a better outcome





2B (Part 1) – Higher score represents a better outcome

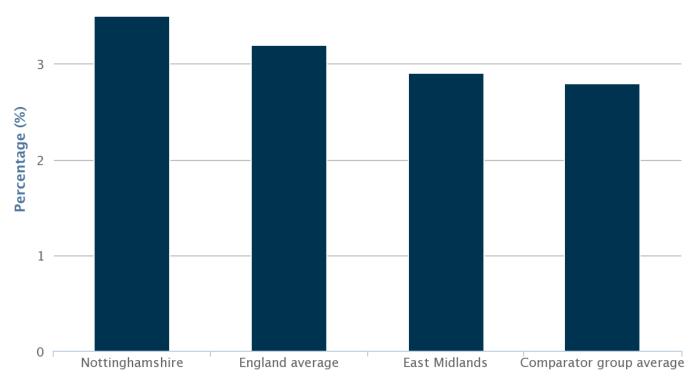
Older people at home 91 days after hospital discharge (into reablement)



2B (Part 2) – Higher score represents a better outcome

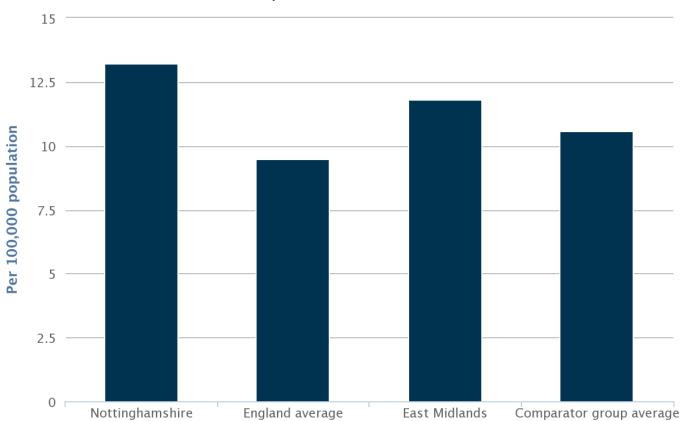
People (aged 65+) offered reablement following discharge (from hospital)





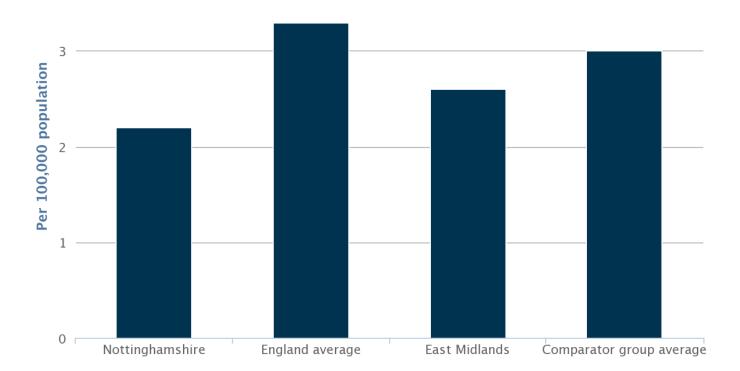
2C (Part 1) – Lower score represents a better outcome

Delayed transfers of care



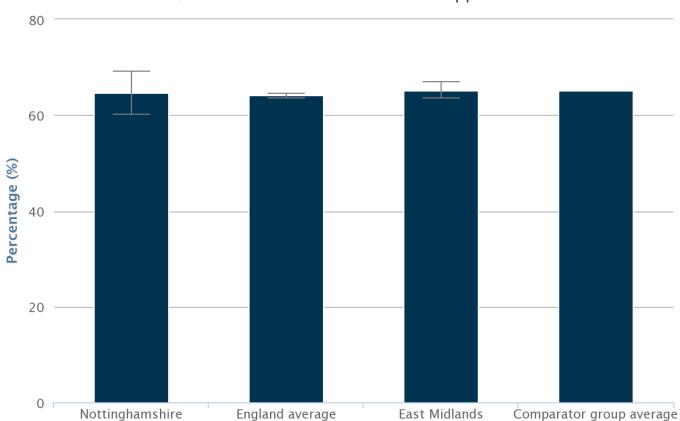
Delayed transfers of care attributable to social care

4 _____



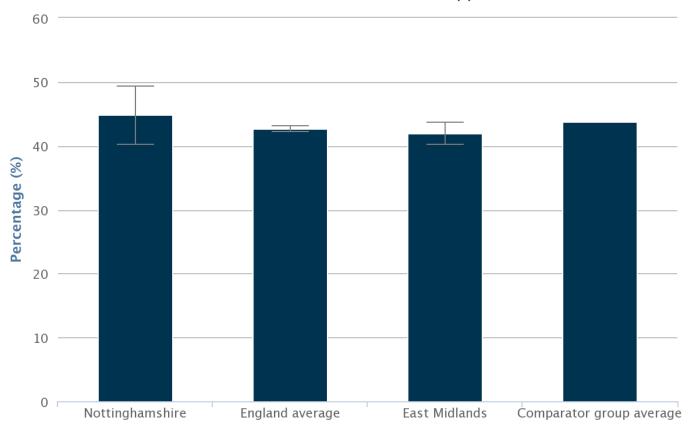
3A – Higher score represents a better outcome

Client satisfaction with care and support



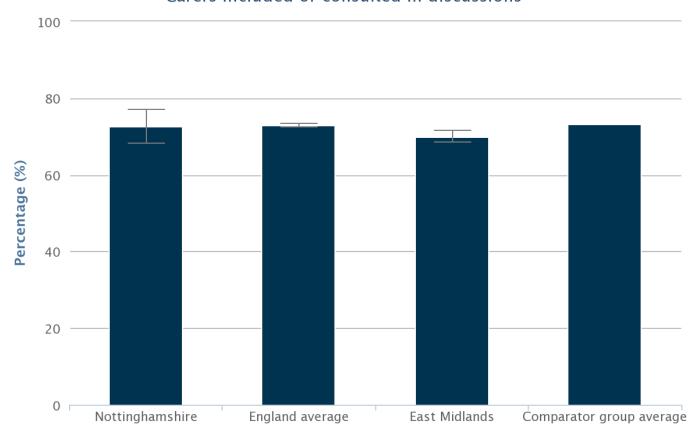
3B – Higher score represents a better outcome

Carer satisfaction with care and support



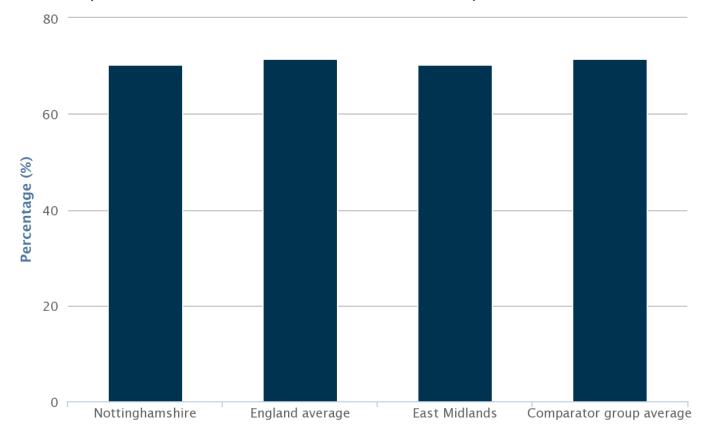
3C – Higher score represents a better outcome

Carers included or consulted in discussions



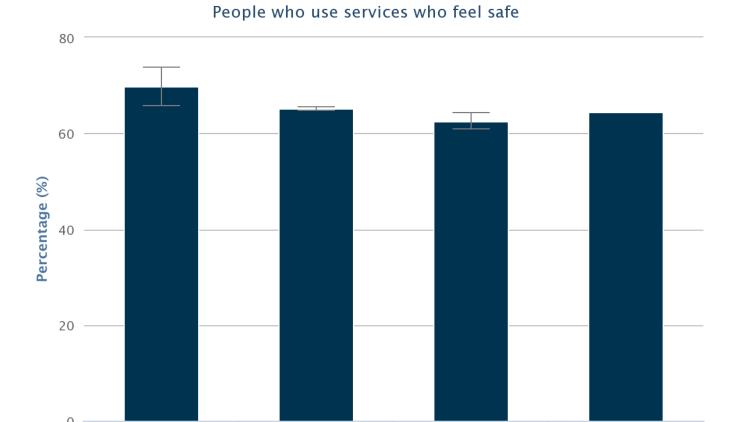
4A - Higher score represents a better outcome

People who use services and carers who find it easy to find information



4B – Higher score represents a better outcome

Nottinghamshire



East Midlands

Comparator group average

England average