

NHS Rushcliffe CCG 'Plan on a Page'

Mission Statement

Our mission is to improve the health outcomes of people registered with a practice in NHS Rushcliffe CCG, and other patients who live in the locality, by commissioning high quality and affordable health care services.

Partnership Working

- We will promote health and wellbeing for our local population, working with the Health and Wellbeing Board, Local Authorities, patient groups, charitable organisations, other NHS organisations and community groups.
- We will develop our staff to improve patient care and the health and wellbeing of the people in Rushcliffe.

Commissioning Work-streams

Elective Care: We will reduce the variation between GP practices in referrals to first outpatient appointments by maximising clinical leadership, using GP leads for 15 specialties and utilising clinical education sessions. We will localise services to improve patient experience and streamline pathways for patients by using referral protocols and self-management.

Non-Elective Care (including re-admissions): Unnecessary emergency admissions to hospital will be reduced by involving patients in their own care, ensuring timely access to primary care services and developing and implementing a primary care and community system for unplanned care.

Community Services: Integrated teams will be developed further in order to support primary and acute services in managing patients. A single point of access will be developed in adult services and the interface between mental health services and physical health services will be strengthened. Children and Young Person's services will be reviewed.

Long Term Conditions: We will implement tele-care and tele-health schemes to support people to manage their long-term conditions, working with end-of-life care teams to support more people to die at home, utilising specialist support and encouraging self-care to help patients manage their long-term conditions and improve their quality of life.

Prescribing: A prescribing plan will be developed to target specific areas of prescribing and will focus on a range of areas to ensure cost effective prescribing in line with national and local best practice.

Mental Health and Emotional Wellbeing: Earlier intervention and support for people with mental health conditions within primary care, including support for patients to self-manage their symptoms. GP practice packs will be developed to show mental health service activity at practice levels and identify trends and areas for improvement.

Primary Care: GP practice data will be studied to highlight the pattern of access to primary care and increased avoidable activity in non-elective secondary care services. Actions will be taken to address this if correlation is demonstrated.

NHS Outcomes Framework

- Domain 1:** Preventing people from dying prematurely
- Domain 2:** Enhancing quality of life for people with Long Term Conditions
- Domain 3:** Helping people to recover from episodes of ill health or following injury
- Domain 4:** Ensuring that people have a positive experience of care
- Domain 5:** Treating and caring for people in a safe environment and protecting them from avoidable harm

