

Membership

Councillors

absent •

- Councillor John Clarke
- Councillor Ged Clarke (Chair)
- Councillor Mike Cox
- Councillor Rod Kempster
- Councillor Geoff Merry
- Councillor Alan Rhodes
- Councillor Brian Wombwell

OFFICERS IN ATTENDANCE

David Forster - Governance Officer
Matthew Garrard – Senior Scrutiny Officer

NHS

Dr Doug Black - Medical Director and General Practitioner
Karlie Thompson - Deputy Director of Communications and Engagement

Apologies

An apology for absence was received by Councillors M Cox.

Declarations of Interest by Members or Officers

David Forster (Governance Officer) declared a personal interest his wife carries out training for NHS Staff who work in the Walk-in Centres (WIC).

Walk-in Centre Review Conclusions

A slide presentation was given to members of the review by Dr Doug Black and Karlie Thompson.

Dr Doug Black introduced the Walk-in Centres Review Business Case Report to be presented to the PCT Board on 24th March 2011, which set out the option that would be recommended by the review outcomes. The report

states that the two centres decisions should be taken separately and the recommendations to the Board are as follows:-

Stapleford – the current WIC at Stapleford is closed and patient activity dispersed into local primary care services and a strengthened primary care stream at the Emergency Department of QMC, in accordance with the timings in the implementation plan

Ashfield - the current WIC at Kirkby-in-Ashfield is closed and patient activity dispersed into local primary care services and a primary care stream at the Emergency Department of KMH, to deliver a combined clinical model in accordance with the timings in the implementation plan.

Karlie Thompson took members through the business case (appendix 23 circulated to members)

Following the presentation Dr Black and Karlie Thompson answered questions from members:-

- The consultations have given the Board an insight to the perception of the public with regard to GP services. These issues are being addressed and those practices with styles of working that do not reflect well on the service are being informed and changes are being sought to their ways of working.
- The consultation was Countywide and therefore the views of people have to be taken into account even if the services are not in their area. Financially it can have an affect on service provision in all areas.
- The views of the local people have been taken into account and those views are reflected in the report to the board. There will always be the possibility of a differing opinion between clinical and public opinions
- The Walk-in centres were imposed on the NHS at a time when the financial constraints of the Country were not as tight as they are now.
- There were pressure groups in both Stapleford and Ashfield, which have been very vocal and their concerns have been listened to before making the recommendations set out above.
- The NHS has to look very carefully at the services across the County and ensure value for money for all. There needs to be work carried out on the way services are advertised to ensure patients are directed to the right service straight away. It is also about making patients more aware of what services there are available for them so they can make more informed decisions themselves.
- We are pleased to inform the Review Group that Nottingham West Consortium has agreed to move into the Stapleford so the space will be utilised more efficiently.
- Parking issues at QMC are being looked at with regard to patients and visitors. There is also an excellent bus transport infrastructure already in place that services the Hospital.

It was noted that the consultations undertaken by the NHS were both thorough and professionally undertaken and members wished this too be recorded. Members also wished to thank all the Officers involved in the consultations undertaken, attending meetings and fielding the questions asked in a courteous and professional manner. The NHS also thanked the member for Stapleford for the engagement with the public that he facilitated.

On a motion by Councillor Alan Rhodes seconded by Councillor Brian Wombwell it was agreed unanimously:-

That this Scrutiny panel does not support the recommendations to be put to the PCT Board on 24th March 2011, instead the Panel suggests option 1 (no change); that being the option that clearly reflects public opinion in both Ashfield and Stapleford.

The meeting closed at 4.20 pm.

CHAIR

Ref: m_18 Jan 11