

# Annual Delivery Plan Quarterly Assurance Report

Quarter **2**  
November



Nottinghamshire  
County Council

# Quarterly Assurance Report - Quarter 2- November 2022

The **2022/23 Annual Delivery Plan** outlined the actions we intended to take over the coming year to deliver the ambitions outlined in The Nottinghamshire Plan (<https://plan.nottinghamshire.gov.uk/>), and how we will measure our success. This report provides members and residents with an update on our progress to date (up to end of September 2022) in delivering these actions and our performance against some of our key measures, where they are available to report in-year. We will be publishing an Annual Report in Summer 2023, outlining our progress and achievements during 2022/23 and the impact for Nottinghamshire's communities.

Each of the actions and measures in this document has a specified owner. This relates to the Council department who will lead on delivering the actions linked to the measures. You can find out more about the Council's departments on our website (<http://www.nottinghamshire.gov.uk>).

In summary, all actions agreed on the Annual Delivery Plan are either completed or on track for completion. We are performing well against the majority of our key measures, but work will continue to maintain and, where necessary, improve performance by the end of 2022/23.








# Ambition 1:

## Helping our people live healthier, more independent lives

Our ambition is that people in every community enjoy healthier, happier lives and remain independent for longer. To achieve our ambitions, we will deliver the actions below.

Actions		Position	Owner
<b>1.1</b>	<b>Launch the Nottinghamshire Food Charter, make Nottinghamshire a Sustainable Food Place and develop a food action plan</b> <ul style="list-style-type: none"> <li>• We have published a Food Charter.</li> <li>• We have progressed an application for Nottinghamshire to be a Sustainable Food Place.</li> <li>• We have a food action plan for the Nottinghamshire Food Insecurity Network.</li> </ul>	On Track 	Public Health
<b>1.2</b>	<b>Develop and deliver a housing strategy for Nottinghamshire</b> <ul style="list-style-type: none"> <li>• We have been working to deliver an overall housing strategy for Nottinghamshire.</li> <li>• The delivery of Nottinghamshire's Fuel Poverty Programme continues at pace.</li> <li>• Work continues to ensure all districts across Nottinghamshire have access to housing retrofit funding programmes.</li> </ul>	On Track 	Place
<b>1.3</b>	<b>Work with partners to publish the County's 'Best Start for Life' offer</b> <ul style="list-style-type: none"> <li>• The Best Start Partnership continues to work to develop the County Council's Best Start for Life offer in conjunction with the development of Family Hubs.</li> </ul>	On Track 	Public Health Children and Families
<b>1.4</b>	<b>Establish Local Area Coordinators</b> <ul style="list-style-type: none"> <li>• We have recruited our first two Local Area Coordinators (in Gedling and Rushcliffe), and they will be in post from October 2022.</li> <li>• Further recruitment days will take place in November/December 2022 to recruit Local Area Coordinators for Newark, Mansfield and Bassetlaw.</li> </ul>	On Track 	Adult Social Care and Health Place

Actions	Position	Owner
<b>1.5 Adopt a new integrated, person-centred and needs-led model of delivery for mental health services</b> <ul style="list-style-type: none"> <li>Nottingham and Nottinghamshire's Children and Young People's Mental Health Executive has supported the 'Thrive' approach (<a href="https://www.thriveapproach.com/">https://www.thriveapproach.com/</a>) to commissioning and planning children and young people's mental health services.</li> </ul>	On Track 	Public Health Children and Families
<b>1.6 Establish a Substance Misuse Partnership Board and develop a local Substance Misuse Strategy</b> <ul style="list-style-type: none"> <li>A new partnership, the Nottinghamshire Combating Substance Misuse Partnership has formed.</li> </ul>	On track 	Public Health
<b>1.7 Undertake a COVID Impact Assessment</b> <ul style="list-style-type: none"> <li>Phase 2 Domestic Abuse and Phase 3 Mental Health of the Impact Assessment are completed and due to be presented at the Health and Wellbeing Board.</li> </ul>	On track 	Public Health
<b>1.8 Establish a new Health Protection Board</b> <ul style="list-style-type: none"> <li>A new Health Protection Board has been set up in conjunction with Nottingham City Council, chaired by the directors of public health. This board will provide assurances on the arrangements and outcomes for the protection of the health of residents in Nottinghamshire. More detail on the impact of this action will be available in our Annual Report (May 2023).</li> </ul>	Completed 	Public Health
<b>1.9 Develop a CLEAR Process for Tobacco Control</b> <ul style="list-style-type: none"> <li>A Nottingham and Nottinghamshire Smoking and Tobacco Control Alliance has been re-established and key themes have been identified to deliver against the actions.</li> </ul>	On track 	Public Health



Actions		Position	Owner
<b>1.10</b>	<b>Develop improved mental health support for adults</b> <ul style="list-style-type: none"> <li>Investment in sustainability of the Countywide Approved Mental Health Professional service, to improve delivery.</li> <li>We are working towards implementing a crisis sanctuary.</li> <li>We are making improvements to our signposting to advice, information, and support.</li> </ul>	On track 	Adult Social Care and Health
<b>1.11</b>	<b>Publish a Carers' Strategy</b> <ul style="list-style-type: none"> <li>A draft Carers' Strategy was approved by Committee for wider consultation.</li> <li>The final strategy is due to be presented to full cabinet for approval in December 2022.</li> </ul>	On track 	Adult Social Care and Health

## Success Indicators

The number of people supported through the council's reablement service to achieve a higher level of independence has been consistent for the past two quarters. Performance needs to improve to reach the annual target of 3043. To improve performance in this area, a new discharge to assess (D2A) approach has been adopted across parts of Nottinghamshire which will provide further resources to support more hospital discharges. A plan is also in place to increase the number of people supported in the community, helping them to avoid hospital admission as well as reducing a person's ongoing needs.

The number of people supported through the council's enablement service has continued to increase in quarter two. Although the number of people supported is below the number we aim to support (1,000 people), this number is significantly higher than last year and so demonstrates improvement in 2022/23.

Measures	Quarter 1	Quarter 2	Direction of Travel
Number of people reabled to higher levels of independence (people supported to regain independence after a period of ill health)	424	427	↑
Number of people enabled to higher levels of independence (people with disabilities supported to find greater independence)	179	200	↑

## Our ambitions coming to life

### Excellent work of our Adult Deaf and Visual Impairment Service (ADVIS)

One of the Council's Rehabilitation Officers has been working with a resident who had been an active member of their community. Due to the deterioration of their sight, the resident could no longer participate in their hobbies or support their local charities. The Rehabilitation Officer has since helped the resident to increase their independence within the community, regain their cooking skills, and improve their wellbeing. As a result, the resident will work with the Council to co-produce and further promote these ways of working, with the resident saying they feel as though they have their life back!

In addition, Promoting Independence Workers (PIWs) work with Deaf British Sign Language Users or Deafblind people who cannot access the mainstream PIW service, due to communication difficulties. PIWs work with people for a short period of time to achieve set, personalised goals for that individual, with the aim being to maximise the person's independence. One such resident was a deaf individual who, whilst very shy at first, through the tailored support of colleagues, has been able to flourish and more easily enjoy their educational studies.

## The Household Support Fund

Phase 2 of the household support fund continues to support those in immediate need across the county in relation to food and energy. **£5.6m** has been successfully distributed to over 45,000 children, pensioners, and other adults in need since April 2022. Phase 3 delivery will commence in the coming weeks, with over **50,000** likely beneficiaries of winter support payments of £100+.

## Preparing for Adulthood

The Preparing for Adulthood team works with young people, families and carers embedding strengths-based practice, helping young adults to be independent. The team takes a person-centred approach, using strength-based conversations and support planning, positive risk taking and the Mental Capacity Act to promote choice and independence. The support the team provides is invaluable in preparing young people for adulthood. This is just one of many pieces of positive feedback that we have from a parent;

"I wanted to compliment the work that social workers have progressed in the short time that they have been involved in my son's care planning, and how much was achieved by them by his leaving care review due to their dedication and commitment to him. I am confident that as he transitions into adulthood, he will have a strong committed team and the onus will be on him to work with services and support in order to achieve the best outcomes for himself."



## Ambition 2:





## Supporting communities and families

**Our ambition** is to ensure that our services are meeting demand and provide the best possible services for all our communities and families, in the most sustainable way. To achieve our ambitions we will deliver the actions below.

**In 2022-23, to achieve this, we will deliver the following actions:**

		Position	Owner
<b>2.1</b>	<b>Encourage key partners to adopt the Compact developed between public sector bodies and voluntary and community sector (VCS) organisations</b> <ul style="list-style-type: none"><li>• Work is ongoing with key partners to adopt and work towards supporting the key principles of the Compact.</li></ul>	On track 	Place
<b>2.2</b>	<b>Establish Family Hub Networks across Nottinghamshire</b> <ul style="list-style-type: none"><li>• A Family Hub design site is being developed in Retford.</li><li>• Plans are being co-produced with local families and stakeholders to create an accessible network, bringing together a range of organisations and services.</li></ul>	On track 	Children and Families
<b>2.3</b>	<b>Improve the way children receive support to develop their speech language and communication</b> <ul style="list-style-type: none"><li>• A new integrated speech, language, and communication needs pathway for children under the age of 5 has been completed. <a href="#">Start Talking Together... part of the Best Start Strategy   Notts Help Yourself</a>. This will ensure all children have the opportunity to access services and support to help them develop their communication skills, so that they can reach their potential. More detail on the impact of this action will be available in our Annual Report (May 2023).</li></ul>	Completed 	Public Health Children and Families



Actions	Position	Owner
<p><b>2.4 Increase the range and quality of short breaks provision and opportunities for education, employment and training after school for children and young people with special educational needs or disabilities (SEND)</b></p> <ul style="list-style-type: none"> <li>• We continue to work with existing and potential new providers to explore options to develop short breaks provision.</li> <li>• We have undertaken a quality inspection of 13 out of the current 17 short break provider services. Remaining inspections will take place in the next quarter.</li> <li>• We have extended our in-house short break provision to support the most complex needs through the development of three short break hubs.</li> </ul>	<p>On track</p> 	<p>Children and Families</p>
<p><b>2.5 Review how people can access services, information, advice and guidance from Nottinghamshire County Council</b></p> <ul style="list-style-type: none"> <li>• Work is underway as part of the Improving Residents Access Programme to make improvements to how people access services, information advice and guidance.</li> </ul>	<p>On track</p> 	<p>All</p>
<p><b>2.6 Implement a comprehensive review of the County Council's Registration Service</b></p> <ul style="list-style-type: none"> <li>• The Registration review has commenced and is in progress</li> </ul>	<p>On track</p> 	<p>Place</p>
<p><b>2.7 Use the '3 conversations' approach in all our Adult Social Care Assessments</b></p> <ul style="list-style-type: none"> <li>• The 3 Conversations Approach has now been rolled out to all Adult Social Care operational teams. These conversations strengthen the focus on how an individual can use the support around them and access resources in their community. It also enables us to further focus on what is important to the person and their carer(s). More detail on the impact of this action will be available in our Annual Report (May 2023).</li> </ul>	<p>Completed</p> 	<p>Adult Social Care and Health</p>

Actions		Position	Owner
2.8	<b>Develop a strategy to improve support for those with autism</b> <ul style="list-style-type: none"> <li>The Integrated Care Service all-age autism strategy was approved by the Learning Disability and Autism Executive Board in June 2022 – (<a href="https://www.nottinghamshire.gov.uk/care/adult-social-care/adult-social-care-hub/what-if-i-need-more-support/autism">https://www.nottinghamshire.gov.uk/care/adult-social-care/adult-social-care-hub/what-if-i-need-more-support/autism</a>). Work is currently being undertaken within the integrated care system to implement the priorities of the local strategy. More detail on the impact of this action will be available in our Annual Report (May 2023).</li> </ul>	Completed	Adult Social Care and Health
	<b>2.9 Publish a Day Opportunities Strategy</b> <ul style="list-style-type: none"> <li>The Day Opportunities Strategy was approved by the Adult Social Care and Public Health Committee in April 2022 – (<a href="#">Document.ashx (nottinghamshire.gov.uk)</a>). This strategy sets out our ambition to support the development of an inclusive society where mainstream leisure and employment is accessible to people who access care and support. More detail on the impact of this action will be available in our Annual Report (May 2023).</li> </ul>	Completed	Adult Social Care and Health

## Success Indicators

The number of families supported making significant process through the Supporting Families Programme shows a reduction in claims for Q2. However, this is reflective of how we process claims for successful outcomes, rather than a reduction in the positive impact the service is having with families. We are on track to deliver our target of 900 families achieving significant and sustained progress, following support from this programme.

There has been an expected reduction in gifting through Bookstart, due to a planned pause in delivery to health centres in August 2022. It is anticipated we are still on track for an overall 90% reach by the end of Quarter 4 to meet targets.

We are seeing libraries recover from the pandemic and large-scale events like the Fun Palaces in Worksop, Mansfield and Newark take place as well as the summer reading challenge and school visits which have all contributed to this increased engagement.

Measures	Quarter 1	Quarter 2	Direction of Travel
Number of organisations who have adopted the Community Compact	15	15	—
Number of families supported making significant sustained progress through the Supporting Families programme	353	240	↓
Number of individual children and young people engaged in positive activities delivered by the Young People's Service	5456	6962	↑
Total engagements with library services	949,092	1,067,846	↑
Number of Bookstart Contacts (% of new babies)	2,299	1,905	↓



# Our ambitions coming to life

## Children's Centre Service continues to support families

From undertaking the six-week 123 Magic Parenting Programme at the Children Centre, parent A and carer B were able to talk openly and honestly about their conflicting ideas around parenting. The child involved was consistently testing boundaries and demonstrating challenging behaviour. One of our Family Support Workers was able to give the carer a different set of strategies that meant she could support the parent to implement 123 Magic. The parent shared the 123 Magic strategies they had learnt and implemented them with other family members. From the parent's hard work, relatives now have the confidence and strategies to manage the child's behaviour, meaning the child is now enjoying positive interactions and opportunities with extended family members.

The support provided has significantly improved the outcomes for this child, who is now able to self-regulate and understands the concept of consequences. From the strategies implemented, episodes of challenging behaviour have significantly decreased, with positive outcomes for all involved.

## Childcare Funding Support for Families

With the increase in cost of living, making sure that families know about how to get help with their childcare costs has never been so important, so the Families Information Service has updated publicity to let people know about the childcare funding available for some 2 year olds, and all 3 and 4 year olds

- including 30 hours per week for children of working parents, and the Tax Free Childcare account, where families with children up to the age of 12 can get £2000 per year, per child towards their childcare costs. This increases up to age 17 and £4000 if the young person has special educational needs or disabilities. The Families Information Service has been attending Cost of Living events across the county, and organised by District Councils, to share information with families on how they may benefit from childcare funding options. The publicity materials will soon be available in Children's Centres, Libraries, and via the Notts Help Yourself website, and used to promote childcare funding on the Families Information Service Facebook and Instagram pages. For more information, take a look at [Help with childcare | Nottinghamshire County Council](https://www.nottinghamshire.gov.uk/care/early-years-and-childcare/help-with-childcare). <https://www.nottinghamshire.gov.uk/care/early-years-and-childcare/help-with-childcare>

## Supporting local communities at risk of flooding



We know how badly a flood can affect a community and its individuals. Our flood team has worked very closely with communities and families at risk of flooding. We have recruited and trained around 180 volunteers to be community flood wardens, supplying all necessary equipment and empowering them to take emergency action during a flood. We have also held a community drop-in session for the Worksop community and initiated three Natural Flood Management Schemes to help with the management of floods.

## Ambition 3:





### Keeping children, vulnerable adults, and communities safe

We're working hard with partners like the police, district and borough councils, the NHS and Government agencies to keep all residents - especially children and vulnerable adults - safe and supported in our communities. To achieve our ambitions, we will deliver the actions below.

**In 2022-23, to achieve this, we will deliver the following actions:**

		Position	Owner
<b>3.1</b>	<b>Establish the Domestic Abuse Local Partnership Board and deliver the Domestic Abuse Strategy 2021-2024</b> <ul style="list-style-type: none"><li>• A Domestic Abuse Local Partnership Board has been established.</li><li>• The Strategy chapters on children and young people and high-risk survivors is under development.</li></ul>	On track 	Public Health
<b>3.2</b>	<b>Develop joint protocols to identify and address child criminal exploitation</b> <ul style="list-style-type: none"><li>• A contextual Safeguarding Cross Authority Governance Group has been established.</li><li>• Joint protocols for identification and risk management have been agreed and <a href="https://nottinghamshirescb.proceduresonline.com/p_ch_criminal_exp.html?zoom_highlight=criminal+exploitation">published</a></li><li>• This means that young people who are at risk of exploitation, and therefore involvement with County Lines and/or knife crime, can access support to prevent them entering the youth justice system or reoffending. More detail on the impact of this action will be available in our Annual Report (May 2023).</li></ul>	Completed 	Children and Families



Actions	Position	Owner
<p><b>3.3 Increase the number of foster carers and residential homes supported by Nottinghamshire County Council and recommission supported accommodation for children in our care aged 16+</b></p> <ul style="list-style-type: none"> <li>• The recommissioned supported accommodation provision for children in our care took effect from 1 August 2022.</li> <li>• Work is progressing towards the opening of a further two children's residential homes</li> <li>• Work to identify suitable properties that could be acquired to expand further the Council's residential home estate is taking place.</li> <li>• Work is taking place to grow our number of foster carers.</li> <li>• Work was commissioned in October 2022 with '100 Homes', a local charity that supports recruitment in churches. In September 2022, several local and national businesses were contacted, and meetings are being arranged to consider partnership working with the fostering service to explore and promote fostering friendly employer status and boost local fostering recruitment.</li> </ul>	<p>On track</p> 	<p>Children and Families</p>
<p><b>3.4 Work with district partners to promote stronger partnerships and joint commissioning arrangements to prevent homelessness</b></p> <ul style="list-style-type: none"> <li>• Rough Sleeper Initiative funding has been secured for 2022-25.</li> <li>• An application to join the Making Every Adult Matter Approach network has been successful.</li> <li>• Partners on the Health and Wellbeing Board are collaborating on a new Framework for Action which will prioritise homelessness prevention.</li> </ul>	<p>On track</p> 	<p>Public Health Adult Social Care and Health Children and Families</p>
<p><b>3.5 Develop long-term plans for people with mental health needs, learning disabilities and autism to support their independence</b></p> <ul style="list-style-type: none"> <li>• Work is being done to focus on crisis interventions through promoting independence.</li> </ul>	<p>On track</p> 	<p>Adult Social Care and Health Children and Families</p>
<p><b>3.6 Implement the recommendations of the Adult Departmental Safeguarding Review</b></p> <ul style="list-style-type: none"> <li>• Changes to the operation of the Adult Multi-Agency Safeguarding Hub have been implemented, helping mitigate increasing demand.</li> </ul>	<p>On track</p> 	<p>Adult Social Care and Health</p>

## Success Indicators

Quarter 2 has shown a positive increase in the percentage of people who feel safe in their homes in relation to doorstep crimes. This is partly due to Operation Rogue Trader week (a national annual event where Trading Standards Services focus on doorstep crime), as well as the Trading Standards Service team continuing to support social workers, to keep people independent in their own homes for as long as possible.

Whilst performance on placement stability for children in care has declined slightly in Q2, the majority of our children in care experience stable long-term placements. Over 40% of Nottinghamshire children in care are aged 15 or older. Given this large number of older young people in care within Nottinghamshire, the planned transition into semi-independent accommodation settings of some of these young people approaching adulthood affects the overall picture of placement stability.



Measures	Quarter 1	Quarter 2	Direction of Travel
% of victims of doorstep crime, scams or other frauds who feel safer in their own homes following Trading Standards tailored interventions	91%	100%	↑
% of children subject to child protection plan for a second time within two years	10%	11%	↑
% of child protection cases reviewed within timescale	93%	93%	↑
% of looked after children in stable placements (the same placement for 2.5 years or more)	57%	52%	↓
% of looked after children in family-based setting	70%	71%	↑
Proportion of adults where the outcomes of a safeguarding assessment is that the risk is reduced or removed	86%	88%	—

# Our ambitions coming to life

## Enhanced support for Nottinghamshire's Kinship Carers

Kinship care is when a child lives full-time or most of the time with a relative or a friend who isn't their parent, usually because their parents aren't able to care for them. That relative or friend is called a 'kinship carer', and it's estimated that around half of kinship carers are grandparents, but many other relatives including older siblings, aunts, uncles, as well as family friends and neighbours can also be kinship carers.

Nottinghamshire County Council recognises the benefit that kinship care offers to children and families and is continuously looking at ways to enhance our offer to kinship carers.

We are delighted that we have launched a new Kinship Support Service, which will empower our kinship families through dedicated social workers, welfare rights and family support as well as:

This support service is to assist our kinship families with dedicated social workers, welfare rights and family support. The service will:

- offer annual kinship review plans to better identify support and opportunities for our kinship families
- offer all new kinship carers access to family and friends pre-order/ placement training
- work directly with kinship families to offer enhanced training and support, including life story work and access to the Adoption Support Fund which is also available for some special guardians/or children cared for under a child arrangement order who were previously looked after
- commission independent support for kinship families through Kinship Reach
- be working closely with local peer support networks to ensure our offer reaches families and meets their needs.

New webpages outlining NCCs offer to Kinship carers are available here: <https://www.nottinghamshire.gov.uk/care/childrens-social-care/kinship-support-service>.

We will bring you more on the impact of this service in our Annual Delivery Plan in 2023.

## Family Support and Safeguarding Teams

Working together to improve the lives and experiences of children, young people, and families by

- Empowering them to make their own choices
- Being fair, open, and honest
- Rebuilding safe and nurturing relationships.



This is a new site based in Newark and Sherwood that has been designed and supported by our colleagues and partners in Health, Change, Grow, Live and Nottinghamshire Women's Aid. The team will consist of Nottinghamshire County Council Children's Social Workers, plus providers of services and support in relation to drug and alcohol use and domestic abuse, and adult mental health workers.

The concept is based on the whole family safeguarding model and aims to improve the lives, experiences, and outcomes for children and families by using a multi-disciplinary approach. The team will work together to assess, plan, and provide readily available and responsive support to families, ensuring this is person-centred and guided by the voice and experiences of the child.

## Trading Standards Seizures of Illegal Tobacco Products

Over the last quarter Trading Standards Officers have worked hard to seize nearly 7,000 packets of illegal cigarettes and 277 packs of illegal hand rolling tobacco, all of which have a retail value of £76,185. Along with these seizures there is a growing trend of illegal electronic vaping products being sold, with over 1,508 packs of vaping products being seized with a retail value of over £15,000.











## Ambition 4:

## Building skills that help people get good jobs

Whatever stage people are at in their education, we'll partner with schools, colleges, universities and training providers to ensure that the skills being taught match the needs of local businesses and new investors, while supporting the kinds of work our people want to do. To achieve our ambitions, we will deliver the actions below.

### In 2022-23, to achieve this, we will deliver the following actions:

		Position	Owner
<b>4.1</b>	<b>Develop new primary schools in Bingham and East Leake</b> <ul style="list-style-type: none"> <li>Nottinghamshire County Council opened three new primary schools in September 2022.</li> <li>A new one form entry primary school opened in September 2022 in Bingham, on the Romans Quarter housing development.</li> <li>NCC has also opened a new temporary school on the Rempstone Road housing development in East Leake. The temporary building will be used by the Millside Spencer Academy, prior to the planned opening of its permanent 315 place building in September 2023</li> </ul>	On track 	Place
<b>4.2</b>	<b>Expand the number of specialist school places at Newark Orchard Special School and Derrymount Special School for autumn term 2022</b> <ul style="list-style-type: none"> <li>At Newark Orchard Special School, 30 additional places are being created and this work is due for completion in December 2022.</li> <li>At Derrymount Special School, 16 additional places are being created and the work is due for completion in December 2022.</li> </ul>	On track 	Children and Families Place
<b>4.3</b>	<b>Lead by example by increasing the number of supported internships and inclusive apprenticeship placements</b> <ul style="list-style-type: none"> <li>Nottinghamshire County Council's Skills Development and Employment Opportunities Strategy details its commitment to widening inclusion and demonstrating its credential as a Disability Confident leader.</li> </ul>	On track 	Children and Families

Actions	Position	Owner
<b>4.4 Work in partnership to support improved education outcomes in Mansfield and Ashfield</b> <ul style="list-style-type: none"> <li>Mansfield and Ashfield received two allocations of Department for Education Section 31 Grant Funding as part of the Opportunity Areas Place based work programmes. This allowed schools to access support and advice and allowed additional work to be undertaken in relation to literacy, developing and improving leadership, SEND and Inclusion and the Early Identification of Autism.</li> </ul>	On track 	Children and Families
<b>4.5 Promote local employment opportunities</b> <ul style="list-style-type: none"> <li>Ongoing development and promotion of Nottinghamshire Opportunities - Nottinghamshire Opportunities   Get a foot on the career ladder (<a href="http://www.oppsinnotts.co.uk">www.oppsinnotts.co.uk</a>).</li> <li>Continued working with District and Borough Councils on promoting local opportunities via jobs fairs and careers events.</li> </ul>	On track 	Place
<b>4.6 Increase the number of adults with disabilities in employment, education, training or volunteering</b> <ul style="list-style-type: none"> <li>We are reviewing outcomes for people in this area and will evaluate what works best in consultation with those who have lived experience.</li> <li>We are working towards increasing the number of Adults with Learning Difficulties who are in paid employment.</li> </ul>	On track 	Adult Social Care and Health

## Success Indicators

There have been positive increases in the number of graduate training placements, and the number of schools classified as Good or Outstanding by Ofsted, which will contribute to building the skills necessary to get good jobs.

There has been an expected decrease in number of guided learning hours delivered through Inspire Learning in Q2 due to the summer holidays, where fewer sessions take place. More sessions are in place for Q3 and Q4, and with the expectation that the number of learning hours delivered will increase.

Measures	Quarter 1	Quarter 2	Direction of Travel
Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed	85.70%	87.50%	↑
Number of guided learning hours delivered through Inspire Learning	40,147	33,373	↓
Number of placements provided: Apprenticeships	264	264	—
Number of placements provided: Graduate Training	14	19	↑
Number of schools classified as 'good' or 'outstanding' by Ofsted	290	301	↑

# Our ambitions coming to life

## New Bingham Primary School Opens

Nottinghamshire County Council, Arc Partnership, and contractor Morgan Sindall completed and handed over the brand-new Bingham Primary School to the Community Inclusive Trust ready for the start of the school term this September. The school provides 210 places to local pupils, 26 nursery places, and will largely serve the new housing development at Romans' Quarter in the town. A short [YouTube video](https://www.youtube.com/watch?v=DX-MVw6u4eg) (https://www.youtube.com/watch?v=DX-MVw6u4eg) celebrating the handover is available to view.

## The Achievements of our Looked After Children and Young People

Nottinghamshire County Council has corporate parenting responsibility for all our children in care (looked after children). We have several teams who work together to support looked after children not to mention the people who care for them such as foster carers and children's homes. Looked after children have usually had difficult and traumatic life experiences and their success should be celebrated. Over the last academic year these children and young adults have achieved fantastic results in education and training.

Eight graduated from universities and a further eighteen have been accepted at universities to start their journeys as students. Those who graduated gained; BA (Hons) Interactive Design (University of Lincoln), BEng (Hons) in Mechanical Engineering (Sheffield Hallam), LLB Business Law Degree (Nottingham Trent University), BA (Hons) History (University of Lincoln), MBChB Medicine (University of Manchester), BSc Sport Rehabilitation (University of Nottingham), BA (Hons) Creative Industries (Music) (University of Hull) and LLB (Hons) in Law (University of Oxford). There were many high achievers in their GCSE results, and many have moved into post-16 education, either in sixth form or colleges of further education. Apprenticeships also continue to offer a good option for further education and training, and we have six who have started a variety of apprenticeships this year across different sectors. These successes are in part due to the support they have received from our social work and educational teams and carers who support them but mainly due to the young people themselves.

## Ambition 5:

## Strengthening businesses to create more good quality jobs

We are helping businesses grow and be more profitable, but we're shaping them to be more sustainable too. These actions will benefit everyone, but we want to particularly support those communities that would benefit most from better job opportunities. To achieve our ambitions, we will deliver the actions below.

**In 2022-23, to achieve this, we will deliver the following actions:**

### 5.1 Supporting local businesses to bounce back from the COVID-19 pandemic

- We are delivering Growth HUB business advisory support across the County to support recovery, start-up and growth.

On track



Place

### 5.2 Support Nottinghamshire's businesses to help them transition to meet new regulatory requirements

- Trading Standards are working with the Council's Communications team to promote the offer of up to 10 hours of free funded business support to Nottinghamshire's small and medium-sized enterprises (up until 31 March 2023) to help businesses meet changing regulatory requirements following the European Union exit.

On track



Place

### 5.3 Create innovative business opportunities through the development at Top Wighay Farm

- The development partner Vistry has been appointed to develop the housing and loop road in the area.
- The Council has achieved planning permission for a new office and infrastructure on the site.

On track



Place

### 5.4 Support and grow our heritage and tourism sector

- A public consultation on the draft Visitor Economy Strategy has been completed and results are now being analysed and amendments to the strategy are being made.

On track



Place



Actions		Position	Owner
<b>5.5</b>	<b>Deliver recruitment campaigns to encourage and support people to enter growth sectors, or sectors where we need additional capacity (for example, social care, childcare)</b> <ul style="list-style-type: none"> <li>A joint activity has begun between Adult Social Care Workforce and the Recruitment Team to improve the recruitment processes.</li> </ul>	On track 	Place
<b>5.6</b>	<b>Create an adult social care portal to support professional development</b> <ul style="list-style-type: none"> <li>This portal has been commissioned for 24 months.</li> </ul>	On track 	Adult Social Care and Health
<b>5.7</b>	<b>Work with partners to develop a regional action plan for 'green growth'</b> <ul style="list-style-type: none"> <li>Work continues with the wider River Trent Partnership for shared economy and environment investments.</li> <li>A Nottinghamshire response to the Government Net Zero Call for Evidence has been submitted via the Local Government Association.</li> </ul>	On track 	Place
<b>5.8</b>	<b>Provide post-COVID recovery support to small and medium-sized enterprises and start-up businesses in Mansfield, Newark and Sherwood, and Bassetlaw</b> <ul style="list-style-type: none"> <li>We currently manage and monitor the Community Renewal fund across the three eligible districts, allowing businesses to access business advice, funding, skills, and employment support particularly if based in disconnected communities.</li> </ul>	On track 	Place

## Success Indicators

We have observed a slight reduction in the amount of income received for Trading Standards Commercial Services when compared against quarter one data, however we are still on track to achieve an increased income for 2022/23.

Measures	Quarter 1	Quarter 2	Direction of Travel
Increase in income for Trading Standards Commercial Service	£66,870	£64,930	↓
Number of small businesses supported by Growth Hub	73	76	↑

## Our ambitions coming to life

### Trading Standards sign new Primary Authority businesses

Our Trading Standards commercial service team are professionals who can provide regulatory advice and support to national businesses. We have successfully signed up 51 businesses to receive Primary Authority advice and support from our specialist Trading Standards Commercial Services team.



### Nottinghamshire to be home to 'world's first' alternative energy plant

Billions of pounds worth of investment and thousands of jobs will come to Nottinghamshire, after it was chosen as the home of what is hoped to be the world's first [commercial prototype fusion energy plant](https://www.nottinghamshire.gov.uk/newsroom/news/notts-to-become-global-hub-for-a-world-first-alter) (https://www.nottinghamshire.gov.uk/newsroom/news/notts-to-become-global-hub-for-a-world-first-alter). The ambitious project - Spherical Tokamak for Energy Production - known as STEP, is being led by the UK Atomic Energy Authority, with fusion offering an inherently safe and virtually limitless source of clean electricity, by copying the processes that power the sun. The construction of the prototype plant is due to start in the early 2030s and will be



## Ambition 6:

## Making Nottinghamshire somewhere people love to live, work and visit

Nottinghamshire has so many strengths, which we want to build on to make an even more attractive place to live, work and visit. We're working towards making more of these assets for both residents and visitors, and we are prioritising the places in Nottinghamshire that would benefit the most from regeneration. To achieve our ambitions, we will deliver the actions below.

**In 2022-23, to achieve this, we will deliver the following actions:**

		Position	Owner
<b>6.1</b>	<b>Review Nottinghamshire County Council's property assets, to release sites for development as appropriate for the benefit of the economy and local residents</b> <ul style="list-style-type: none"> <li>We have an active capital receipts programme for the next four years, with additional properties being added as review and service changes identify further surplus property.</li> </ul>	On track 	Place
<b>6.2</b>	<b>Support District and Borough Partners working with their communities to access funding available for 'levelling up' and to attract other investment in priority areas.</b> <ul style="list-style-type: none"> <li>Nine applications were supported by the County Council for Round 2 of the Levelling Up Fund.</li> <li>The County Council continues to deliver work alongside district and borough partners to develop UK Shared Prosperity Fund investment plans focussed on people and skills, business, and place and communities.</li> </ul>	On track 	Place
<b>6.3</b>	<b>Designate five new Local Nature Reserves</b> <ul style="list-style-type: none"> <li>Approval for designation of five Nottinghamshire County Council Green Spaces sites as new Local Nature Reserves is being sought.</li> <li>Funding has been secured from the Green Investment Fund for preparation of management plans required to move forward with these sites.</li> </ul>	On track 	Place Planning

Actions		Position	Owner
6.4	<b>Work to achieve 'favourable management' status for our heritage sites</b> <ul style="list-style-type: none"> <li>Buildings at Risk surveys have been updated for Ashfield, Mansfield, and Broxtowe.</li> <li>Ongoing work on properties to establish the current status of all NCC owned/ managed heritage assets.</li> </ul>	On track 	Place Planning
6.5	<b>Refresh and deliver the Visitor Economy Strategy</b> <ul style="list-style-type: none"> <li>A public consultation on the draft Visitor Economy Strategy has been completed and results are now being analysed and amendments to the strategy are being made.</li> </ul>	On track 	Place

## Success Indicators

We have seen a reduction in visitors to Sherwood Forest and Rufford Abbey. Quarter one data included Easter Holidays, Half Term and Bank Holidays, where often there is a peak in visitors. There was an expected decrease over the summer due to increased options to travel abroad this summer. We also had the extreme heatwave which impacted people visiting our parks. Even with the reduction in quarter two, we still expect to achieve higher visitors' numbers than the previous year.

Although there has been a reduction in the number of children and young people accessing Outdoor and Environmental Education for quarter two, we are on track to achieve our target and children and young people will continue to be engaged through educational experiences outside of the classroom through a variety of residential, adventurous, and environmental learning experiences.

Measures	Quarter 1	Quarter 2	Direction of Travel
Country park user numbers: Rufford Abbey	116,340	92,528	↓
Country park user numbers: Sherwood Forest	73,507	48,493	↓
Country park user numbers: Holme Pierrepont/National Water Sports Centre	98,106	88,334	↓
Number of children and young people accessing Outdoor and Environmental Education	9,048	6,569	↓
Number of events and activities held at libraries	2,592	2,575	↓



# Our ambitions coming to life

## Tour of Britain

The Council planned and successfully delivered a stage of the 2022 Tour of Britain cycling race. The stage took in 190km of the county, with the race going from Rushcliffe to Mansfield, via Gedling, Newark and Sherwood and Bassetlaw, and passing through key villages, towns and landmarks along the way. The project involved significant engagement with schools, through competitions designed to encourage pupils' interest in cycling and exercise. The race commentary, which featured on the ITV4 national broadcast, commended the extraordinary school participation across the route; and the Tour Race Director said that the 'Nottinghamshire fans were the best of this year's race'.



## Cultural services

We are always working on ways to ensure that our residents know what is going on in Nottinghamshire. A cross-marketing group including partners from all of the Council's commissioned country park services and libraries, learning and culture (Inspire) has been established. The group has developed and published a digital and printed cross-promotional leaflet which includes volunteering opportunities across the Council's Cultural Offer in one place. The leaflet also involves Notts Outdoors and the Friends of Bestwood Country Park.






## Ambition 7:

## Attracting investment in infrastructure, the economy and green growth

We are working towards Nottinghamshire growing greener and improving jobs, opportunities, and quality of life for everyone, supporting a bright and prosperous future for Nottinghamshire. To achieve our ambitions, we are working towards achieving the actions below.

**In 2022-23, to achieve this, we will deliver the following actions:**

		Position	Owner
<b>7.1</b>	<b>Encourage partners to introduce new technologies and carbon neutral solutions</b> <ul style="list-style-type: none"> <li>• We are actively involved and participating in a D2N2 (Derbyshire, Derby City, Nottinghamshire and Nottingham City) Hydrogen taskforce.</li> <li>• We are working with the Midlands Net Zero Hub on local projects.</li> </ul>	On track 	Place
<b>7.2</b>	<b>Secure funding for major projects, including: Road and railway improvements /Toton and Chetwynd Masterplan.</b> <ul style="list-style-type: none"> <li>• Work is ongoing for the Robin Hood Line Extension for submission to the Department of Transport.</li> <li>• The Levelling Up funding bid has been submitted for the Toton Link Road to support growth.</li> </ul>	On track 	Place
<b>7.3</b>	<b>Support the delivery of the East Midlands Freeport</b> <ul style="list-style-type: none"> <li>• There has been further development of the Freeport proposal. Work is continuing to provide support of the East Midlands Freeport.</li> </ul>	On track 	Place

## Actions

7.4

### We will transition into delivery of the East Midlands Development Corporation

- We are in transition to the delivery of the Development Corporation. We have submitted a Levelling Up funding bid for £40m for Toton Link Road that will provide an estimated 600 jobs and will contribute towards the wider development of an estimated 80,000 jobs to be provided by the Development Corporation as a first phase.

Position

Owner

On track

Place



7.5

### Work with the landowners of the coal fired power stations in North Nottinghamshire in respect of their long-term future

- We have been successful in our bid to host the UK Atomic Energy Authority's STEP fusion project at the West Burton site.
- We have submitted an expression of interest to the government for an Investment Zone covering the West Burton and Cottam power station sites.

On track

Place



## Success Indicators

We are seeing a continued increase in the number of small businesses supported by the Growth Hub.




Measures	Quarter 1	Quarter 2	Direction of Travel
Number of small businesses supported by Growth Hub	73	76	↑






## Ambition 8:

## Improving transport and digital connections

We continue to develop our Local Transport Plan which will set out how we'll improve our transport networks, prioritising those areas that would benefit most from better connections and making use of the latest technology and data to keep Nottinghamshire moving and thriving. To achieve our ambitions, we will deliver the actions below.

**In 2022-23, to achieve this, we will deliver the following actions:**

		Position	Owner
<b>8.1</b>	<b>Implement a three-year capital programme of highway improvements</b> <ul style="list-style-type: none"> <li>We have published a three-year capital programme. Year One of works delivery is on track for completion.</li> </ul>	On track 	Place
<b>8.2</b>	<b>Progress the planning application and Full Business Case for the A614/A6097 Major Road Network improvement scheme; and develop a Strategic Outline Business Case for the A617 Kelham Bypass scheme.</b> <ul style="list-style-type: none"> <li>The planning application for the A614/A6097 Major Road Network scheme was granted approval in September 2022.</li> <li>Work is underway for the A614/A6097 Full Business Case and the A617 Kelham Bypass Strategic Outline Business Case.</li> </ul>	On track 	Place
<b>8.3</b>	<b>Ensure effective operation of the Gedling Access Road</b> <ul style="list-style-type: none"> <li>Gedling Access Road was opened on 22 March 2022 and is operating as planned, reducing congestion and unlocking housing development and economic growth. More detail on the impact of this action will be available in our Annual Report (May 2023).</li> </ul>	Completed 	Place

Actions		Position	Owner
<b>8.4</b>	<b>Pilot our on-street electric vehicle infrastructure programme</b> <ul style="list-style-type: none"> <li>£0.774m Local Electric Vehicle Infrastructure funding secured for delivery of electric vehicle cable channel pilot programme.</li> </ul>	On track 	Place
<b>8.5</b>	<b>Implement the Enhanced Partnership and the Bus Service Improvement Plan</b> <ul style="list-style-type: none"> <li>The Enhanced Partnership Plan and Scheme has been developed.</li> <li>Variation to the Enhanced Partnership Scheme has been agreed pending the securing of the Bus Service Improvement Plan funding.</li> </ul>	On track 	Place
<b>8.6</b>	<b>Promote new electric bus services in Mansfield and Rushcliffe</b> <ul style="list-style-type: none"> <li>A sales campaign is being developed to promote all Council supported services, including electric bus services.</li> </ul>	On track 	Place
<b>8.7</b>	<b>Replace underused bus services in rural parts of Rushcliffe, Ollerton and Mansfield with a system of transport that is available on demand</b> <ul style="list-style-type: none"> <li>Three Demand Responsive Transport pilots have been launched in Bassetlaw, Newark and Sherwood and Mansfield.</li> <li>Rushcliffe pilot is to be implemented in Q4 2022/23.</li> </ul>	On track 	Place
<b>8.8</b>	<b>Promote 'active' travel (walking and cycling)</b> <ul style="list-style-type: none"> <li>Two new cycling routes have been completed (High Pavement, Sutton in Ashfield; and Regatta Way, West Bridgford).</li> <li>Development of three new cycle routes is underway.</li> <li>Programme of localised travel planning ongoing.</li> </ul>	On track 	Place



## Actions

8.9

### We will review the requirement for parking and pick up/drop off outside new schools

- New school parking standard for developers is being agreed through the New School Guidance for Developers document.
- Information regarding parking demand is being reviewed with possible new layouts options.

Position

Owner

On track



Place

8.10

### Refresh our parking enforcement policies and services

- New contract let in June 2022. Member briefings have been given on the service. A further briefing note will be produced before the end of December on proposed changes to the service.

On track



Place

## Success Indicators

Performance is stable in relation to take up of superfast broadband services and are positively exceeding the expected target.

Measures	Quarter 1	Quarter 2	Direction of Travel
Take up of superfast broadband services delivered by Better Broadband for Nottinghamshire roll out	78.60%	78.60%	

## Our ambitions coming to life

### Gigabit Broadband Voucher Scheme delivery supported by Nottinghamshire top-up

Four live full-fibre networks have been delivered by registered supplier Openreach, with support from the Digital Connectivity team. These networks serve 203 premises with full-fibre broadband in Sutton in Ashfield, Wiverton, Bingham and Wellow. In addition to the currently live networks, an additional 458 full fibre connections are in the process of delivery across the six communities of Laneham, Syerston, Winkburn, North Clifton, Styrrup and Egmanon. These connections are supported by the Nottinghamshire top-up scheme – an investment made by Nottinghamshire County Council to ensure that support is available to rural, hard-to-reach communities in getting connected to fast, reliable broadband services.

### Supplying Nottinghamshire businesses with broadband connectivity

It was identified that certain businesses were struggling with poor broadband connectivity. Previous efforts to utilise the Gigabit Broadband Voucher Scheme had been unsuccessful, owing to the eligibility criteria not deeming the area viable, and with no connection available providing fast, reliable broadband to the business they were struggling to keep up with the demands of customers. The Digital Connectivity team were contacted and reached out to their network of known suppliers who could survey and assess the situation. Within a two week period, a Nottinghamshire-based company that specialise in non-fixed-line home broadband services had surveyed the site, determined where infrastructure needed to be installed to provide a fast, reliable connection, and had serviced the business with the connectivity required to continue providing the services of the business.






## Ambition 9:

## Protecting the environment and reducing our carbon footprint

We pledged to combat climate change and drive greener growth at a local level, to support the UK's 2050 Net Zero national target. We are working on further reducing emissions across our transport fleet, properties, and highways, whilst simultaneously supporting and improving biodiversity, reducing waste and increasing recycling thus improving air quality and promoting greener travel. To achieve our ambitions, we will deliver the actions below.


### In 2022-23, to achieve this, we will deliver the following actions:

		Position	Owner
<b>9.1</b>	<b>Publish a Carbon Reduction Plan</b> <ul style="list-style-type: none"> <li>The Carbon Reduction Plan is in draft and is scheduled to go to the Transport and Environment Cabinet Member briefing for formal approval.</li> </ul>	On track 	Place
<b>9.2</b>	<b>Develop a staff travel plan</b> <ul style="list-style-type: none"> <li>Work is underway to explore hybrid ways of working and staff travel options.</li> </ul>	On track 	Place
<b>9.3</b>	<b>Develop a plan for Zero Food Waste</b> <ul style="list-style-type: none"> <li>Food waste in school kitchens is continually monitored by catering teams to minimise waste.</li> <li>Electronic ordering at kitchen level also assists in minimising waste.</li> </ul>	On track 	Place
<b>9.4</b>	<b>Develop and roll out training for all staff and Councillors about Climate Change</b> <ul style="list-style-type: none"> <li>Carbon Literacy Training has been developed with the Nottinghamshire and Derbyshire local authorities Energy Partnership and training is being rolled out.</li> </ul>	On track 	Place

Actions		Position	Owner
9.5	<b>Carry out habitat management works</b> <ul style="list-style-type: none"> <li>Green Investment Fund funding for habitat management works on the five Sites of Special Scientific Interest has been commissioned.</li> <li>Enhancement works planned at 20 Local Wildlife Sites on NCC Green Spaces sites.</li> </ul>	On track 	Place
9.6	<b>Plant 170,000 trees</b> <ul style="list-style-type: none"> <li>Over 53,000 trees planted on Council land to date through the Department for Environment, Food and Rural Affairs-funded Trees for Climate programme</li> </ul>	On track 	Place
9.7	<b>Develop and implement a Greener Highways Plan</b> <ul style="list-style-type: none"> <li>A draft plan is in production with completion planned by the end of 2022-23</li> </ul>	On track 	Place

## Success Indicators

We are on target for completing all remaining LED conversion by March 2023.

Measures	Quarter 1	Quarter 2	Direction of Travel
Number (%) of lamps converted to LED	88.21%	91.24%	

# Our ambitions coming to life

## LED streetlights change-over to bring huge wins

Our Cabinet has just signed off the final stages of [a decade long-project](https://www.nottinghamshire.gov.uk/newsroom/news/led-streetlights-change-over-brings-huge-wins) (https://www.nottinghamshire.gov.uk/newsroom/news/led-streetlights-change-over-brings-huge-wins) to change nearly all of the streetlights in Nottinghamshire's seven district and borough council areas. An investment of £2.1m will see 11,000 old lanterns in Bassetlaw and Newark and Sherwood districts changed to new carbon-saving LED bulbs, with works scheduled to finish in April 2023.

We started this mammoth county-wide project in 2014, with the LED streetlight conversions fully completed in Broxtowe, Mansfield and Ashfield last year. By the time the project finishes next year, 94,000 Nottinghamshire streetlights will have been switched over to LEDs by our highways team and partners at Via East Midlands – a fantastic achievement. In addition, to date, our streetlight conversion project has saved 90,000 tonnes of carbon without any change of service for the public.

## Field to Fork

Nottinghamshire County Council proudly presented at the Southwell Show on 24 of September 2022, along with our local suppliers, Millside Barrowcliffe and Maloney's Butchers. The theme was Field to Fork in which we presented a theme of school food through the years. Also making a guest appearance was Phoebe - our official 'spokesheep' for school catering. Some 20,000 people attended the show, with the general feedback we received being extremely positive. Visitors were particularly interested in the fact that we source as much produce as possible locally, therefore minimising our carbon footprint and food miles, whilst investing in Nottinghamshire businesses.





## Ambition 10:

## A forward looking and resilient Council

We continue to work together to build a resilient council which develops and changes, to meet the needs of Nottinghamshire's residents. To achieve our ambitions, we will deliver the actions below.

### In 2022-23, to achieve this, we will deliver the following actions:

		Position	Owner
<b>10.1</b>	<b>Work to bring forward regional devolution proposals with our regional council partners that will secure major investment, jobs and increased prosperity</b> <ul style="list-style-type: none"> <li>Leaders of the four county and city councils in Derbyshire, Nottinghamshire, Derby, and Nottingham signed a devolution deal with the Government. If agreed, the deal would see a transfer of powers and investment from Whitehall to our region. The signing of the deal, will, subject to relevant approvals, consultation and primary and secondary legislation passing through Parliament, establish the first ever Mayoral Combined County Authority in the country.</li> </ul>	On track 	Chief Executive's
<b>10.2</b>	<b>Develop a Digital Strategy</b> <ul style="list-style-type: none"> <li>The Digital Strategy has been completed and is a document for the creation of new services or, the significant redevelopment of existing services using Digital principles. It is mainly for internal consumption to support Digital ways of working. This strategy embeds use of data and new technologies into all elements of the Council's business. This will improve the experience of our residents when they interact with the Council, create efficiencies in our processes and ways of working so that we use our resources where they add greatest value to our residents and communities and help us to understand the needs in our communities to target resources effectively. More detail on the impact of this action will be available in our Annual Report (May 2023).</li> </ul>	Completed 	Chief Executive's
<b>10.3</b>	<b>Implement changes to the Council's governance arrangements</b> <ul style="list-style-type: none"> <li>New governance arrangements were approved by Full Council in March 2022, and were implemented following AGM May 2022.</li> </ul>	On track 	Chief Executive's

Actions		Position	Owner
<b>10.4</b>	<b>Developing and rolling out a refreshed approach to employee engagement</b> <ul style="list-style-type: none"> <li>The Nottinghamshire Way launched in March 2022, which is an approach intended to create and sustain a positive and inclusive culture that reflects the Council's collective values and behaviours. This approach is under review following appointment of the new Chief Executive.</li> </ul>	On track 	Chief Executive's
<b>10.5</b>	<b>Developing our approach to 'strategic commissioning.'</b> <ul style="list-style-type: none"> <li>The Strategic Commissioning Framework will be launched in January 2023</li> </ul>	On track 	Adult Social Care and Health Chief Executive's
<b>10.6</b>	<b>Review our Hybrid working model</b> <ul style="list-style-type: none"> <li>A hybrid technology model has been agreed. Policy will now be developed in line with the property strategy.</li> </ul>	On track 	Chief Executive's Place

## Success Indicators

Work has been done to improve areas of the MyNotts app. In September we had 800 downloads, a new high against a monthly average of approximately 560.

Measures	Quarter 1	Quarter 2	Direction of Travel
Number of MyNotts app Users	19,637	22,030	↑
% change in visits to website	1,160,720	1,201,932	↑

# Our ambitions coming to life

## The MyNotts app now has over 22,000 users

Due to the continued success and development of the MyNotts app, 10% of Highways faults are now reported through the app, helping us to drive self-service for residents. Overall, the top service requests through the app are for Vacancies, Waste and Recycling (check out the new Recyclopaedia!).

If you have ideas of how we can improve the app further, please let us know by [contacting the Council](https://www.nottinghamshire.gov.uk/contact-and-complaints/complaints) (<https://www.nottinghamshire.gov.uk/contact-and-complaints/complaints>).



## Notts Help Yourself

Colleagues across the Council, led by the Families Information Service and Local Offer for Care Leavers, have been busy working on the new look [Notts Help Yourself \(www.nottshelpyourself.org.uk\)](http://www.nottshelpyourself.org.uk) website - the source for everything residents need to know about services in Nottinghamshire. Through co-production the final version went live on 31 October 2022.



Healthy Prosperous Green



**Nottinghamshire  
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