

Our Mission
To ensure that the people of Bassetlaw have equitable access to local, best possible quality and cost-effective health care and well-being services which meet their assessed health needs.

Our Vision	Our Values
A clinically led commissioning organisation, enabled and empowered by a supportive management team, which puts the needs of patients, carers and service users at the core of its business. The organisation will be lean, efficient, responsive and free from unnecessary bureaucracy and will be accountable and answerable to the community it serves	<p>We will:</p> <ul style="list-style-type: none"> • Collaborate and develop productive relationships. • Focus on patients • Treat each other with dignity and respect • Listen to others, share information, be transparent • Trust each other and our partners • Embrace innovation

Focus on Quality	Delivered through	Will Lead to
Deliver the NHS Constitutional Rights and Pledges	<ul style="list-style-type: none"> • Access to health services • Quality of care and environment. • Respect, consent and confidentiality • Informed choice • Involvement in your healthcare and in the NHS • Complaints and redress 	<p>High quality services</p> <p>Increasing patient involvement and responsibility for and in their care</p> <p>Learns lessons when things go wrong</p>
Adopt and spread the 6 C's	<p>Creating a clear focus on:</p> <ul style="list-style-type: none"> • The National Compassion in practice action plan. • Adopting whole health community approaches to reducing harms and healthcare acquired infection. • Increasing and monitoring the level of information commissioners receive around patient experiences. • Leading by example and • Reinforcing the values within Compassion in Practice through contracts, training and in all of our partnership forums. 	<p>Helping people to stay independent, maximising well being and improving health outcomes.</p> <p>People being provided with a positive experience of care.</p> <p>The building and strengthening of leadership</p> <p>Ensuring we have the right staff, right skills in the right place.</p> <p>Supports a positive staff experience.</p>
Francis Report: local learning and action.	<ul style="list-style-type: none"> • A local response to national report • Capturing enhanced patient experience data. • Development of early warning monitoring systems. • Reinforcing and monitoring safeguarding systems for those at risk. • Quality surveillance development 	<p>Safer care and more transparency between providers, commissioners and patients across health systems</p>
Winterbourne Report: local learning and action	<ul style="list-style-type: none"> • A local action plan. • Enhanced levels of patient experience captured for individuals with Learning Difficulties. • Commissioning development for alternative models of care. 	<p>Safe and improved care options for individuals with Learning Difficulties and carers who support them</p>
Action on Member feedback to improve local care experience	<ul style="list-style-type: none"> • Working with practices to enhance systems which capture poor clinical outcomes in our commissioned services. • Supplement current safeguarding awareness and engagement. • Support a South Yorkshire Practice Nurse Development Forum. • Support local practice education through BEST events. • Support the development of a forum for lead nurses of care homes. • 	<p>Improved engagement, responsiveness and Quality of Care.</p>

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Outcomes	
Preventing People from dying prematurely	Potential years of life lost (PYLL) from causes considered amenable to healthcare Under 75 mortality rate from Cardiovascular disease Under 75 mortality rate from respiratory disease Under 75 mortality rate from liver disease Under 75 mortality rate from cancer
Enhancing quality of life for people with long term conditions	Health related quality of life for people with long term conditions. Proportion of people feeling supported to manage their conditions Unplanned hospitalisation for chronic ambulatory care sensitive conditions (adult) Unplanned hospitalisation for asthmas, diabetes and epilepsy in under 19's. Estimated diagnosis rate for people with dementia
Helping people to recover from episodes of ill health or following injury	Emergency admissions for acute conditions that should not usually require hospital admission. Emergency readmissions within 30 days of discharge from hospital Total health gain assessed by patients i) hip replacement, ii) Knee replacement, iii) Groin hernia, iv) varicose veins Emergency admissions for children with Lower Respiratory Tract Infections (LRTI)
Ensuring that people have a positive experience of care	Patient experience of primary care i) GP Out of Hours services. Patient experience of hospital care Friends and Family Test
Treating and caring for people in a safe environment and protecting them from avoidable harm	Incidence of healthcare associated infection (HCAI) i) MRSA, ii) C. Difficile

Delivered through		Will Lead to
Promoting Better Health	Smoking Obesity Alcohol Cancer CVD	Fewer deaths in the years that follow. Improved local services in 2013/14
Long Term Conditions	Telehealth CHC/PHB Carers Care of the Elderly	More patients with LTC managing their own conditions, with more support for carers. A new care pathway for care of the elderly.
Mental Health	Dementia IAPT	Improved diagnosis and service for patients and better access for all patients with a mental health condition
Integrated Care	Capacity and re-ablement review Urgent Care <ul style="list-style-type: none"> • 111 • Primary Care Quality • A&E 	Providers delivering seamless care for patients by taking integrated responsibility for care.
Children	Community Paediatrics	New community based service delivered by DBHFT

